**Date issued:** 20 October 2022

**Freedom of Information Request**

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**You asked for the following information:**

*“Dear Transport for Wales,*

*Can i please know how many of the 10p platform tickets you have sold in the period of the past ten years but broken down by station that the 10p platform ticket was issued for. If for any reason you do not have data for the past ten years than please go back as far as you can. So for each of your stations that you manage i wish to know how many of the 10p platform tickets have been sold for this station in the past ten years period.*

*Please include all stations (including unstaffed stations) that you manage as i believe most TOCs ticketing system enables platform tickets to be issued for any station in the UK so there is a chance that some of your unstaffed stations may have had platform tickets for them sold at other stations ticket offices. Although it is likely that only staffed stations have actually had them issued. But i am interested in data for all of your stations that these 10p platform tickets have been sold for. Also in addition please include in the data any stations managed by other TOCs that your ticket offices have sold any 10p platform tickets for.*

*I am happy with any format you have as long as it is readable and broken down by station name that the 10p platform tickets were issued for. You can give me a chart in Excel or a chart in Word or a chart in PDF or whatever format works best for you. Thank you for your help with providing this as i would find this helpful for my research on how many 10p platform tickets actually get sold these days and for which stations.*

*Yours faithfully,”*

**Having reviewed your questions, we are able to provide the following information:**

Please see the attached CSV Spreadsheet with the requested information. Please note that stations not included in this file have 0 platform tickets issued within the last 10 years.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".