**Date issued:** 23 December 2022

**Freedom of Information Request**

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**You asked for the following information:**

*“I’d like to submit the following questions as an FoI request:*

1. *Please could you tell me how many cancellations of Cambrian Line trains from Birmingham (any station) to Aberystwyth (or any station in between) there has been for each year since Transport for Wales's inception?*
2. *Could all those cancellations be broken down into months? So how many cancellations last month, august etc.*
3. *Could you also tell me the total number of times the service has been run in that time - so I can attempt to express the number of cancellations as a percentage of total services. So how many services were run in the year of 2021 and 22 – but also every month of every year since 2016 etc”*

**Having reviewed your questions, we are able to provide the following information:**

Please see the data requested on the attached CSV spreadsheet. Data for this is available from May 2018.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".