**Date issued:** 21/02/2023

**Freedom of Information Request** 39/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**You asked for the following information:**

This is a request for information, under the Freedom of Information Act, relating to the electronic/digital bus departure information screen at Plas-yn-Dre, Llanrwst. The screen is located in a self-standing display unit near the bus stop, which is sited beside a turning circle off the main A470 road.

The information I would like is as follows:

**1, When was the digital bus departure information screen installed at Plas-yn-Dre, Llanrwst?**

**2, How much did it cost to purchase and install the bus departure information screen at Plas-yn-Dre, Llanrwst?**

**3, Which organisation/s paid for the purchase and installation of the bus departure information screen at Plas-yn-Dre, Llanrwst?**

**4, What is the current annual cost of electricity and maintenance for the bus departure information screen at Plas-yn-Dre, Llanrwst?**

**5, Which organisation/s pay for the electricity and maintenance for the bus departure information screen at Plas-yn-Dre, Llanrwst?**

**6, How many bus services are scheduled to call at the bus stop at Plas-yn-Dre, Llanrwst, each week?**

**RESPONSE**

This information is not held by Transport for Wales.

Under Section 16 – the duty to provide advice and assistance, you may wish to contact Conwy Council who we believe would hold the information sought.

Please see the link below.

[Contact Us - Information Governance Unit - Conwy County Borough Council](https://www.conwy.gov.uk/en/Council/Access-to-Information/Contact-Us-Information-Governance-Unit.aspx)

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".