**Date issued:** 30th of May 2023

**Freedom of Information Request** 69/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**You asked for the following information:**

**1. What exactly is the angle of camber at the end of Brimmon Lane?**

**2. How was the lane determined to be unsuitable for wheelchair and mobility scooter users?**

**3. Why has the ramp not been adjusted, or a suitable alternative (e.g. a lift over the footbridge) installed?**

**4. Can you provide any evidence that wheelchair access improvements to the station have been attempted or considered?**

**RESPONSE**

Question 1

No information held. Transport for Wales would only gather information in relation to such gradients upon works being proposed to said gradient, the Access for All (AfA) scheme due to start in summer 2023 would be outside of this consideration.

Question 2

TfW conform to rail / accessibility standards within all advice, guidance and information, sometimes this advice may be contra to individuals experience or desire and they may deem routes suitable for their own circumstances, which we may not recommend.

Question 3 & 4

An access for all scheme for a footbridge with lifts has been developed and is due to start on site over the summer of 2023 and complete in the spring of 2024.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".