**Date issued:** 27th of June 2023

**Freedom of Information Request** 96/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**I am writing to you under the Freedom of Information Act 2000 to request the following information from Transport for Wales regarding the collection of debt and fines:**

1. **Beyond those tenders currently in the public domain, what existing and forthcoming opportunities are currently in your procurement pipeline in relation to the following services:**

* **Debt collection**
* **Debt recovery**
* **Enforcement services**

1. **For those opportunities which are currently in the pipeline, what is the estimated contract value for each individual pipeline opportunity (given in £1000s of pounds)?**
2. **For those opportunities currently in the pipeline, can you provide an expected timetable for the future tendering of those opportunities (please provide the timeline on a month-by-month basis or describe, in months, the estimated tender process length)?**
3. **Regarding each opportunity please could you include:**

* **The current supplier/suppliers**
* **Key individuals/team involved in the procurement process.**

**RESPONSE**

Question 1

There are currently no existing or forthcoming opportunities in TfW or TfW Rail Ltd.’s procurement pipeline for debt collection, debt recovery or enforcement services. TfW and TfW Rail Ltd. do not employ external organisations for these services.

Question 2

There are currently no opportunities in TfW or TfW Rail Ltd.’s pipeline for debt collection, debt recovery or enforcement services, therefore there are no estimated contract values to provide.

Question 3

There are currently no opportunities in TfW or TfW Rail Ltd.’s pipeline for debt collection, debt recovery or enforcement services, therefore there are no timescales to provide.

*Continued…*

Question 4

There are currently no opportunities in TfW or TfW Rail Ltd.’s pipeline for debt collection, debt recovery or enforcement services. TfW and TfW Rail Ltd. do not employ external organisations for debt collection, debt recovery or enforcement services.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".