**Date issued:** 17th of August 2023

**Freedom of Information Request** 157/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**Under the freedom of information act, I would like to request information regarding the amount of trains for transport for Wales that have no usable toilets. It would also be beneficial to know how many carriages have usable toilets on them under transport for Wales.**

**I would also like to know how many trains without usable toilets with transport for Wales are available by region.**

**I would also like to know what work is being done to address the carriages that do not have usable toilets on their trains.**

**RESPONSE**

Please see attached spreadsheet of units currently in operation.

Currently 11 of 154 trains do not have a toilet available. Two of these will soon be undergoing the active travel modification and have their standard toilet reinstated with a retention tank.

In terms of the regions, most of our fleet can be found across the network. Our accessibility team publish a useful guide on the website here [ACC0001\_A4EL\_V4\_FleetAccessSpecification\_0.pdf (tfw.wales)](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Ftfw.wales%2Fsites%2Fdefault%2Ffiles%2F2022-08%2FACC0001_A4EL_V4_FleetAccessSpecification_0.pdf&data=05%7C01%7CKaty.Griffin%40tfw.wales%7C08f198e86f454543a0e708db9a69e2f2%7C87dcd024301948269956ba76b2a04ff4%7C0%7C0%7C638273551923054248%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=uqqCLHK1yp9%2BcurrCb0eZcO2dPwr0Dpm9hv19SA8TFE%3D&reserved=0) which has maps of the routes each class operates (as well as seating plans showing the toilets).

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".