**Date issued:** 4th of December 2023

**Freedom of Information Request** 245/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**1) How much has Transport for Wales paid to private companies to cover rail replacement bus services in each of the last five financial years? (Please include a breakdown of companies in receipt of funding)**

**2) How much has Transport for Wales paid to private companies to cover passenger taxi services in each of the last five financial years? (Again please include a breakdown of companies in receipt of funding).**

**RESPONSE**

Please see attached Emergency and Planned Bus costs for Financial Year 2019 to Financial Year 2024 (to P8). Transport for Wales do not hold information prior to Financial Year 2019.

Also attached are Taxi costs from Financial Year 2020 to Financial Year 2024 (to P8). Transport for Wales do not hold information prior to Financial Year 2020.

Please note:

* The totals are broken down into bus/taxi providers as far as possible but there are some values (that represent accounting entries) that are not categorised by Supplier.
* Taxis are for both crew and passengers not just passengers.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".