**Date issued:** 30th of November 2023

**Freedom of Information Request** 259/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**I am writing to request information regarding Cardiff Bus station. Has an official opening date been set? If so, for when? How much has been spent on the bus station, and who contributed what amounts to the station? What bus companies will be using the station?**

**RESPONSE**

* TfW is responsible for the fit-out and operational readiness of the Cardiff Bus Interchange; the construction of the broader development was undertaken by others, with Welsh Government being the client.
* An official opening date has not yet been published; operations of bus services are due to commence Spring 2024.
* £8.332m has been spent on the bus station as of November 2023.
* The full value of the fit out cost and operational has been funded by Welsh Government.
* Formal consultation is still in progress to agree terms with which operators will be using the bus station.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".