**Date issued:** 4th of December 2023

**Freedom of Information Request** 272/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**I would be grateful if you could please confirm:**

**(a) When exactly did work commence on replacing the station canopy at Llandaff station (by my reckoning it started in 2019)?**

**(b) Why has the work taken at least 4 years with no end in sight?**

**(c) When will the work conclude?**

**(d) Given that two passengers fainted on over-full train from Llandaff to Cardiff earlier this morning (28 November), could you please confirm when (eactly) will the line from Llandaff start to receive new trains and additional capacity?**

**RESPONSE**

Question a)

The project was handed over to TfW as a part completed scheme at asset transfer on the 28th March 2020.

Question b)

While the works were initially put on hold because of the pandemic, due diligence followed which resulted in the need for additional design works. As part of this process we needed to re-engage both the original designer and the contractor for completion of the works.

Question c)

The latest programme for completion shows a date of the 19th Dec 23.

Question d)

The line from Llandaff will start to receive new trains and additional capacity in summer 2024.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".