**Date issued:** 15th of January 2024

**Freedom of Information Request** 287/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

1. **For the last year can you provide a list of actual departure times between Monday and Friday for the first train of the day from Maesteg to Cardiff Central.**
2. **To correlate that information I would also like to know the estimated number of passengers carried between Maesteg to Cardiff for the same period.**
3. **I would also like to know the number of carriages and passenger capacity of these trains run on each day for the same period above.**
4. **Furthermore, I would finally like to know any information relating to decisions on why during this busy line between Cardiff and Maesteg, only your oldest trains are used and not the brand new trains you have in operation around the Cardiff area.**

**RESPONSE**

Questions 1 & 3

Please find attached a file containing the run times against the planned/working time, with the formation and number of train carriages.

Question 2

Please find the information in the table below. This covers 01/01/23-31/12/23.

|  |  |  |
| --- | --- | --- |
|  | Total Journeys | Average per Day |
| Monday | 103,197 | 2,023 |
| Tuesday | 105,097 | 2,102 |
| Wednesday | 104,886 | 2,057 |
| Thursday | 104,430 | 2,008 |
| Friday | 126,910 | 2,488 |
| Saturday | 149,592 | 2,933 |
| Sunday | 36,031 | 680 |

Question 4

TfW currently expects that the new class 197 trains will be cleared for operation on the Maesteg route in February 2024 and will start taking over services from the older fleets in that month. Eventually all services to Maesteg will be operated by class 197s

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cadwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".