

Station: **Abergavenny**

Address:	Station Approach, Abergavenny NP7 5HS
Step free access category:	B2
Summary of accessibility:	Platform 1 (to Hereford) is fully accessible. Supervised access to the southbound platform via a crossing with assistance from Booking Office staff during opening hours and from traincrew when it is closed.
Number of platforms:	2
Ramp to board or alight the train:	Provided by the conductor on the train
Nearest fully accessible station:	Hereford or Newport
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	No
Ticket office:	Part-time booking office
Opening hours:	Monday to Friday 0545 to 1845 Saturday 0545 to 1845 Sunday 1200 to 1830
Induction loops:	Yes
Low level serving counter:	Yes
Ticket vending machine:	Yes
Availability of station staff to assist:	Assistance is provided by the conductor on the train
Passenger Assist meeting point:	None
Wheelchair availability:	None
Automatic doors:	None
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Pre recorded announcements
Help Point:	No
Seating:	Available in both waiting rooms and on the platforms
Toilets:	Located within the station cafe and on Platform 1
Baby changing facility:	Yes - 0545 to 1845 Mon to Sat. 1200 to 1830 Sun.
National Key Scheme Toilet (RADAR):	Yes - 0545 to 1845 Mon to Sat. 1200 to 1830 Sun.
Catering facilities:	Yes. Privately operated cafe on Platform 1