

Station: **Cardiff Central**

Address:	Central Square, Cardiff CF10 1EP
Step free access category:	A
Summary of accessibility:	Step free access is available to Platforms 1 to 7. Access to Platform 0 is via a shallow ramp from the station car park.
Number of platforms:	8
Ramp to board or alight the train:	Provided by station staff or the conductor on the train
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	Yes, in the Penarth Road car park
Ticket office:	Yes
Opening hours:	0545 to 2130 Monday to Friday 0545 to 2130 Saturday 0745 to 2130 Sunday
Induction loops:	Yes
Low level serving counter:	Yes
Ticket vending machine:	Yes
Availability of station staff to assist:	0400 to 0100 Monday to Friday 0400 to 0030 Saturday 0700 to 0030 Sunday
Passenger Assist meeting point:	Yes - located next to the Help Desk
Wheelchair availability:	Yes
Automatic doors:	Yes
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Pre recorded announcements
Help Point:	Yes
Seating:	Available in waiting rooms and platforms
Toilets:	Toilets on all platforms except for Platform 0
Baby changing facility:	Yes - located in the east subway
Changing Places facility:	Yes - located in the east subway
National Key Scheme Toilet (RADAR):	Yes - located in the east subway All toilet facilities are open 0400 to 0100 Monday to Friday, 0400 to 0030 Saturday and 0700 to 0030 Sunday
Catering facilities:	Yes
Secure Station accreditation:	Yes