

Station: **Chepstow**

Address:	Station Road, Chepstow NP16 5PD
Step free access category:	B3
Summary of accessibility:	Step free access is available to Platform 1 (to Gloucester). Platform 2 (for Newport) is only accessible via a footbridge.
Number of platforms:	2
Ramp to board or alight the train:	Provided by the conductor on the train
Nearest fully accessible station:	Lydney or Severn Tunnel Junction
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	No
Ticket office:	0600 to 1530 Monday to Thursday 0600 to 1900 Friday 0700 to 1330 Sunday
Ticket vending machine:	Yes
Availability of station staff to assist:	Assistance is provided by the conductor on the train
Passenger Assist meeting point:	No
Wheelchair availability:	No
Automatic doors:	No
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Text to speech audio facility
Help Point:	Yes
Seating:	Available in the waiting shelters on both platforms
Toilets:	There are no toilet facilities at this station
Catering facilities:	There are no catering facilities at this station