

Station: **Chester**

Address:	City Road, Chester CH1 3NS
Step free access category:	A
Summary of accessibility:	Step free access is available to all platforms via lifts
Number of platforms:	7
Ramp to board or alight the train:	Provided by station staff or the conductor on the train
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	Yes
Ticket office:	0545 to 2300 Monday to Friday 0545 to 2300 Saturday 0720 to 2200 Sunday
Ticket vending machine:	Yes
Availability of station staff to assist:	0545 to 2300 Monday to Friday 0630 to 2230 Saturday 0730 to 2200 Sunday
Passenger Assist meeting point:	Yes - located at the Customer Service office
Wheelchair availability:	Yes
Automatic doors:	None
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Pre recorded announcements
Help Point:	No
Seating:	Available on all platforms
Toilets:	Yes
Baby changing facility:	Yes
National Key Scheme Toilet (RADAR):	Yes All toilet facilities are open 0545 to 2300 Monday to Friday, 0630 to 2230 Saturday and 0730 to 2200 Sunday
Catering facilities:	Yes
Secure Station status:	Yes