

Station: Colwyn Bay

Address:	Princes Drive, Colwyn Bay LL29 8DF
Step free access category:	A
Summary of accessibility:	Step free access is available from the station car park and a footbridge with lifts connects both platforms.
Number of platforms:	2
Ramp to board or alight the train:	Provided by station staff or the conductor on the train
Car park:	Yes
Designated disabled parking:	Available in the station car park
Accessible set-down and pick-up point:	Yes, in front of the station building. The dropped kerb is located to the left of the station building
Ticket office:	Yes
Opening hours:	0615 to 1915 Monday to Friday 0615 to 1915 Saturday 1115 to 1815 Sunday
Induction loops:	Yes
Low level serving counter:	Yes
Ticket vending machine:	Yes
Availability of station staff to assist:	0615 to 2214 Monday to Saturday 1115 to 1815 Sunday
Passenger Assist meeting point:	No
Wheelchair availability:	Yes
Automatic doors:	Yes
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Pre recorded announcements
Help Point:	Yes
Seating:	Available on both platforms and waiting rooms
Toilets:	Yes
Baby changing facility:	Yes
National Key Scheme Toilet (RADAR):	Yes All toilet facilities are open 0615 to 1915 Monday to Saturday and 1115 to 1815 Sunday
Catering facilities:	There are no catering facilities at this station