

Station: **Helsby**

Address:	Station Road, Cheshire WA6 OAE
Step free access category:	B3
Summary of accessibility:	Step free access to the platform from the car park. Platforms 2, 3 and 4 are only accessible via the footbridge.
Number of platforms:	4
Ramp to board or alight the train:	Provided by the conductor on the train
Nearest fully accessible station:	Chester
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	No
Ticket office:	There is no ticket office at this station
Ticket vending machine:	No
Availability of station staff to assist:	Assistance is provided by the conductor on the train
Passenger Assist meeting point:	No
Wheelchair availability:	No
Automatic doors:	No
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Text to speech audio facility
Help Point:	No
Seating:	Available in the waiting shelters
Toilets:	There are no toilet facilities at this station
Catering facilities:	There are no catering facilities at this station