

Station: Hengoed

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| Address: | Station Approach, Hengoed CF82 7LT |
| Step free access category: | B3 |
| Summary of accessibility: | Step free access to Platform 1 (to Cardiff) via a short path with a moderately steep gradient. Step free access to Platform 2 (to Rhymney) via a short but steep path from the car park. |
| Number of platforms: | 2 |
| Ramp to board or alight the train: | Provided by the conductor on the train |
| Nearest fully accessible station: | Ystrad Mynach |
| Car park: | Yes. Not owned by Transport for Wales |
| Designated disabled parking: | No |
| Accessible set-down and pick-up point: | No |
| Ticket office: | There is no ticket office at this station |
| Ticket vending machine: | No |
| Availability of station staff to assist: | Assistance is provided by the conductor on the train |
| Passenger Assist meeting point: | No |
| Wheelchair availability: | No |
| Automatic doors: | No |
| Visual train service information: | Digital screens are situated on the platforms |
| Audio platform announcements: | Yes. Text to speech audio facility |
| Help Point: | Yes |
| Seating: | Available in the waiting shelters |
| Toilets: | There are no toilet facilities at this station |
| Catering facilities: | There are no catering facilities at this station |