

Station: **Pontypool & New Inn**

Address:	Station Approach, Pontypool NP4 0QX
Step free access category:	The station is not accessible to wheelchair or mobility scooter users
Summary of accessibility:	A flight of 24 steps leads from the station entrance to Platforms 1 (to Hereford) and 2 (to Newport)
Number of platforms:	2
Ramp to board or alight the train:	Provided by the conductor on the train
Nearest fully accessible station:	Newport
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	No
Ticket office:	There is no ticket office at this station
Ticket vending machine:	Yes
Availability of station staff to assist:	Assistance is provided by the conductor on the train
Passenger Assist meeting point:	No
Wheelchair availability:	No
Automatic doors:	No
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Text to speech audio facility
Help Point:	No
Seating:	Available in the waiting shelter
Toilets:	There are no toilet facilities at this station
Catering facilities:	There are no catering facilities at this station