

Station: **Port Talbot Parkway**

Address:	Heilbronn Way, Port Talbot SA13 1UR
Step free access category:	A
Summary of accessibility:	Step free access to both platforms via a footbridge with lifts.
Number of platforms:	2
Ramp to board or alight the train:	Provided by station staff or the conductor on the train
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	Yes
Ticket office:	Yes
Opening hours:	0530 to 1830 Monday to Friday 0600 to 1900 Saturday 1000 to 1730 Sunday
Ticket vending machine:	Yes
Availability of station staff to assist:	0600 to 2200 Monday to Sunday
Passenger Assist meeting point:	Yes - Customer Service Desk on the platform
Wheelchair availability:	Yes
Automatic doors:	Yes
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Pre recorded announcements
Help Point:	Yes
Seating:	Available in the waiting room and on the platforms
Toilets:	Yes
Baby changing facility:	Yes
Changing Places facility:	Yes
National Key Scheme Toilet (RADAR):	Yes All toilet facilities are open 0600 to 2130 Monday to Sunday
Catering facilities:	There are no catering facilities at this station