

Station: **Shotton High Level**

Address:	Alexandra Street, Shotton CH5 1DJ
Step free access category:	B2
Summary of accessibility:	This station serves destinations on the Wrexham to Bidston Line. Step free access to both Platforms 3 (to Bidston) and Platform 4 (to Wrexham) however both access ramps have steep gradients with handrails.
Number of platforms:	2
Ramp to board or alight the train:	Provided by the conductor on the train
Nearest fully accessible station:	Chester
Car park:	Yes. Managed by the Local Authority
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	No
Ticket office:	Yes
Opening hours:	0730 to 1230 Monday to Friday 0845 to 1345 Saturday
Induction loops:	Yes
Low level serving counter:	Yes
Ticket vending machine:	Yes
Availability of station staff to assist:	Assistance is provided by the conductor on the train
Passenger Assist meeting point:	No
Wheelchair availability:	No
Automatic doors:	Yes
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	No
Help Point:	No
Seating:	Available in the waiting shelters and on the platform
Toilets:	There are no toilet facilities at this station
Catering facilities:	There are no catering facilities at this station