

Station: Swansea

Address:	High Street, Swansea SA1 1NU
Step free access category:	A
Summary of accessibility:	Step free access to all platforms
Number of platforms:	4
Ramp to board or alight the train:	Provided by station staff or the conductor on the train
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	Yes
Ticket office:	Yes
Opening hours:	0515 to 2000 Monday to Friday 0615 to 2000 Saturday 0800 to 2000 Sunday
Induction loops:	Yes
Low level serving counter:	Yes
Ticket vending machine:	Yes
Availability of station staff to assist:	Assistance is provided by station staff or the conductor on the train
Passenger Assist meeting point:	Yes - Customer Service desk in the concourse
Wheelchair availability:	Yes
Automatic doors:	Yes
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Pre recorded announcements
Help Point:	Customer Service desk on Platform 4
Seating:	Available in concourse and on Platforms 1, 2 and 3
Toilets:	Yes
Baby changing facility:	Yes
Changing Places facility:	No
National Key Scheme Toilet (RADAR):	Yes All toilet facilities are open 0330 to 0100 Monday to Friday, 0300 to 0030 Saturday and 0700 to 0000 Sunday
Catering facilities:	A cafe is situated in the main concourse
Secure Station status:	Yes