

Station: **Wrexham General**

Address:	Station Approach, Regent Street, Wrexham LL11 1EL
Step free access category:	B
Summary of accessibility:	Step free access to Platform 1 (to Shrewsbury) from the station forecourt. Step free access to Platforms 2 (to Chester) and 3 (Wrexham - Bidston Line) via a footbridge and lifts.
Number of platforms:	3
Ramp to board or alight the train:	Provided by the conductor on the train
Car park:	Yes
Designated disabled parking:	Yes
Accessible set-down and pick-up point:	No
Ticket office:	Yes
Opening hours:	0615 to 1915 Monday to Friday 0645 to 1945 Saturday 1130 to 1900 Sunday
Ticket vending machine:	Yes
Availability of station staff to assist:	Assistance is provided by the conductor on the train
Passenger Assist meeting point:	No
Wheelchair availability:	No
Automatic doors:	Yes
Visual train service information:	Digital screens are situated on the platforms
Audio platform announcements:	Yes. Pre recorded announcements
Help Point:	Yes
Seating:	Available on the platforms beneath the canopies
Toilets:	Yes
Baby changing facility:	Yes
National Key Scheme Toilet (RADAR):	Yes All toilet facilities are open 0615 to 1915 Monday to Friday, 0645 to 1945 Saturday and 1130 to 1900 Sunday.
Catering facilities:	A cafe is situated on Platform 1