



Date issued: 11 December 2019

Concessionary bus passes

Thank you for your Freedom of Information (FOI) Act request of 11 November 2019. Your requested information is set out below:

1. The total number of concessionary travel passes issued to the elderly of Wales valid on 1.9.2019 (or nearest prior date that records exist).

There are currently 790,981 concessionary bus passes of which around 345,362 have not been used during the last 12 months, implying that there are 445,619 active cards.

b) The number of new-style replacement passes actually issued by 1.11.2019.

Transport for Wales had issued 400,448 applications by 1 November 2019. To date (11 December 2019), Transport for Wales has issued 520,299 applications.

c) Please identify the body and/or authority legally responsible and therefore liable for the recovery of costs (ie bus fares) incurred by any individual whose pass has been cancelled on 31.12.2019 before a valid replacement has been provided due to tfw maladministration.

The Welsh concessionary travel scheme is the responsibility of the 22 local authorities in Wales. Transport for Wales is helping with the bulk replacement of all green bus passes. We are confident that where existing cardholders have applied in the last two months, they will receive a replacement card before 31st December 2019. We will be implementing measures to ensure that all existing cardholders can continue to travel. We are not aware of any such costs being incurred to date.

Yours sincerely

Transport for Wales