



Date issued: 08 January 2020

Penarth Services

Thank you for your Freedom of Information (FOI) Act request of 11 December 2019. You requested the following information:

- I see the Penarth Figures have now changed from the original FOI response with no explanation. Can you please provide an explanation to how the two FOI requests have produced two different sets of figures?
- Please confirm the PM peak hours and duration. My understanding its 1630 to 1830.
- please confirm the service plan for 2023+ for Penarth
- As I understand it the number of services are not changing from 4 trains an hour but there are now 9 shown in the 2 hour PM Peak duration. Does this mean the service level is increasing or has the timetable of ONE train starting just before or just after the PM Peak been tweaked to be included in the figures

We are writing to confirm that your request has been considered under the Freedom of Information Act 2000 (the Act) and that Transport for Wales (TfW) has completed its search for the information requested.

1. I see the Penarth Figures have now changed from the original FOI response with no explanation. Can you please provide an explanation to how the two FOI requests have produced two different sets of figures?

We identified an error in the modelling tool so the total and seated capacity in the table varied on the Rhymney line and the Penarth line. The model showing the correct figures is in the embedded spreadsheet.



FoI Rhymney -
Penarth modelling.csv

2. Please confirm the PM peak hours and duration. My understanding its 1630 to 1830.

Peak hours are:

- AM: services arriving into Cardiff between 07:30 – 09:00
- PM: services departing Cardiff between 16:00 – 18:15

This is consistent with the peak hours set out in the Grant Agreement for crowding management

3. Given this please confirm the service plan for 2023+ for Penarth

As previously stated, the service train plan for 2023 has not yet been developed. In the contract bid it was assumed Penarth services would be formed partly from units off the Rhymney line (Caerphilly shuttles) and some off the Coryton line. However, this was not fixed and may change as we review operations.



4. **As I understand it the number of services are not changing from 4 trains an hour but there are now 9 shown in the 2 hour PM Peak duration. Does this mean the service level is increasing or has the time table of ONE train starting just before or just after the PM Peak been tweaked to be included in the figures**

The PM peak period is slightly longer than two hours. The trains included are set out in the embedded spreadsheet below.



Penarth - Rhymney
Bargoed PM peak trai

Yours sincerely

Transport for Wales