



**Date issued:** 31 January 2020

## **Ludlow Station**

I am writing in response to your Freedom of Information request which has been considered in accordance with the requirements of the Freedom of Information Act and our information access policy. I can confirm that we hold the information you require. You asked for:

- Please provide details from the report on Ludlow station, commissioned by the Tfw Stations Improvement Working Group (October 2018-April 2019), regarding the safety improvements identified as necessary at the car park in front of the station.
- Please state the recommendations made in the report, including how Tfw intend to partner with Local Authorities and Ludlow community groups to better integrate the town's Park and Ride service at the station forecourt, especially in terms of passenger and public safety.
- Please indicate which recommendations have been accepted by Tfw for action, and on what time scale.

Ludlow car parking relining was completed in September/October 2019 as part of our initial improvement works. Following these works, concerns from the council were raised and being addressed. We are planning to go back to Ludlow station for generic (versus initial) improvement works early 2021.

Regarding safety improvements, these will be dealt with when delivering the generic improvement works in early 2021 by engaging with our internal safety teams, operational teams and the local authority.

Ludlow Station is also part of Network Rail-led Access for All programme. Whilst subject to the option selection process that will include a review of station constraints and consultations with disability and other user groups, it is anticipated at this stage a low intrusive solution at Ludlow could be progressed by way of a lift or ramp connecting the existing footbridge.

Through the station asset condition surveys completed earlier this year, Transport for Wales is dealing with the car parking bays referred to. We understand the concern about the design and location of these bays and have informed our Operations team which will review the situation in the short term.

However, in the longer-term as part of our Station Improvement Plan, we intend to review the car parking layout at Ludlow station, including the bays and we are currently engaging designers to complete the initial design studies. We are not yet able to confirm the date for the start of these works but will keep you informed. If we relocate the parking bays at the front of the station, we will provide new disabled bays as priority. However, the breadth of our works is restricted by the extent of the station lease demise and our work will involve close liaison with third party landowners including the local authority.



As you may be aware, Ludlow is to benefit from a new accessible footbridge part of the Access for All scheme. Our partner Network Rail is currently carrying out the initial design works for this scheme and will manage the construction works. An Access for All project provides full access for all users from point of entry to the station, which is more than just a footbridge and lifts/ramps. We will be bringing on board a stakeholder manager for this area to work with both local stakeholders and Network Rail in the coming months.

Finally, we will be providing CCTV to the station as part of our station facilities upgrades within the Station Improvement Plan, currently planned for 2021.

If you have any queries, please do not hesitate to contact Transport for Wales.

Yours sincerely

Transport for Wales