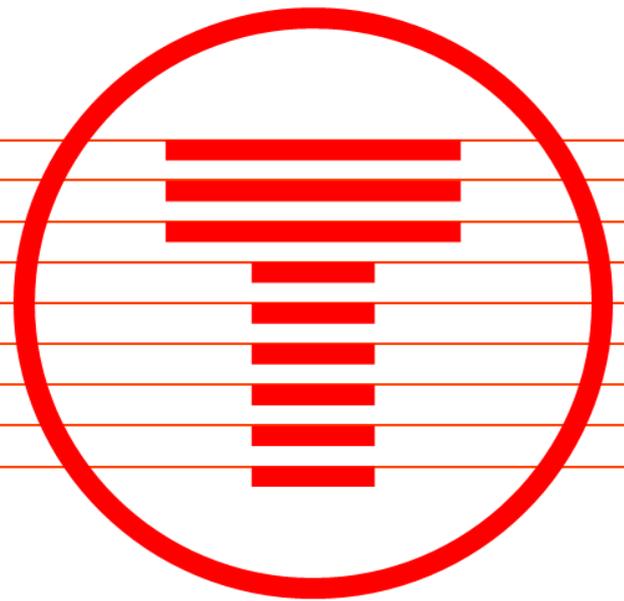


Fforwm Rhanbarthol TrC – Canolbarth a’r Gorllewin - TfW Regional Forum – Mid and West Wales

13 May 2021



Adroddiad o’r cyfarfod Meeting report

Mid and West Wales Regional Stakeholder Forum

The forum met on the 13th of May 2021, 10:00 – 12:00

Attendees

Forum Members

Wendy Abel	Tourism Officer, Powys County Council	
Jennifer Barfoot	CRP Officer, SWW Connected	
David Beer	Senior Manager Wales, Transport Focus	
Tony Caine	Traffic and Travel Manager Highways, Transportation and Recycling, Powys County Council	
Simon Charles	Transport Strategy and Infrastructure Manager, Carmarthenshire County Council	
Jane Cornelius	Sustainable Travel Officer, Swansea University	
Ann Elias	Strategic Transport Officer, Growing Mid Wales Partnership-Strategic Transport	
Samara Hicks	Modernising Transport Coordinator – Highways and Transport Division, Carmarthenshire Council	
Tegryn Jones	National Parks	
Chloe Lewis	Team Leader, Transport Strategy and Monitoring	
Thomas Lydon	Public Affairs Manager, Great Western Railway	
Amanda J Phillips	Programme and Commissioning Manager, Neath Port Talbot County Borough Council	
Cath Swain	Integrated Transport Unit Manager, Swansea Council	
Catherine Sweeney	Team Leader, Transport Strategy and Monitoring	
Mike Watson	HoWL	
Owen Williams	Commercial Manager, First Cymru Buses Ltd	
Liz Williams	Projects & Office Manager, Pembrokeshire Tourism	
Craig Evans	Carmarthenshire Tourism Association	

Speakers

Ben George	Strategic Development Programme Manager	11:40-11:55
Emily Coughlin	Community Safety Manager, Network Rail	10:25-10:50
Hinatea Fonteneau	Head of Stations Projects, Transport for Wales	10:50-11:05
Josh Hopkins	Operational Resilience Manager, Transport for Wales	10:25-10:50
Matthew Breese	Brand Manager, Transport for Wales	10:25-10:50
Inspector Richard Powell	British Transport Police	10:25-10:50
Tony Clayton	Tony Clayton, Decarbonisation Project Manager, Transport for Wales	11:05-11:20

Apologies

Sharon Adams	Director of Membership, South Wales Chamber of Commerce
Zoe Antrobus	4theregion (CRP hosts)
Peter Austin	Stakeholder Engagement Manager, Swansea Bay City Deal
Julian Atkins	Chief Executive, Brecon Beacon Park Authority

David Bailey	Customer Service Manager, Great Western Railway
David Beaney	Chair, Carmarthenshire Tourism Association
Dr Jonathan Burnes	Programme Director, Swansea Bay City Deal
Stephen Crocker	Chair, Tourism Swansea Bay
Karleigh Davies	Tourism Manager, Visit NPT, Neath Port Talbot County Borough Council
David Edwards	Chair, Heart of Wales Line Development Company (CRP hosts)
Geraint Flowers	Project Manager, Swansea Campus, University of Wales Trinity Saint David (UWTSD)
Val Hawkins	Chief Executive, Mid Wales Tourism
Dr Rhian Hayward MBE	Chief Executive Officer, Aberystwyth Innovation and Enterprise Campus Ltd, Aberystwyth University
Steve Hopkins	Tourism and Marketing Manager, Swansea Council & Enjoy Swansea Bay
Vincent Goodwin	Travel Officer, Powys Council
Dean Jeffrey	Manager, Tourism Swansea Bay
Jane Jones	Public Affairs Director Great Western Railway
Gwilym Dyfri Jones	Provost of the Carmarthen and Lampeter Campuses, University of Wales Trinity Saint David (UWTSD)
Nick Lockley	Operations and Ticketing Supervisor, Liberty Stadium
Carl Milne	Port Manager, Stena Line (Fishguard)
Dennis O'Connor	Tourism Liaison Manager, Pembrokeshire Tourism
Sharon Prosser	Customer Ambassador South Wales, Great Western Railway
Chris Peake	Port Manager, Irish Ferries (Pembroke Dock)
George Reid	Director, Carmarthenshire Tourism Association
Ceri Rees	Transport Strategy & Project Co-ordinator, Pembrokeshire County Council
Bruce Roberts	Secretary, Swansea Bay Business Club
Michelle Roles	Stakeholder Manager, Transport Focus
Ian Walsh	Head of School, University of Wales Trinity Saint David (UWTSD)

Note from the Chair, Arron Bevan-John

“It was great to welcome all of members to our fifth Mid and South Wales regional forum. I’d like to give thanks to our presenters who provided updates on community safety, our station improvement plan, our electric vehicle charging project, the COVID-19 recovery marketing campaign and the Swansea and South West Metro. As well as hearing about these important updates, members had the opportunity to participate in a Q&A session with James Price, Chief Executive, Transport for Wales. Thank you for your time and invaluable contributions.”

Agenda

1. Introduction & Apologies

Arron Bevan-John welcomed the forum members to the fifth meeting of the Mid and South West Wales regional Forum. Arron introduced the format of the meeting, including the use of breakout rooms together with information of how we had adapted our forums after the forum survey members had completed. Arron advised members of the current Travel Safer messaging and Welsh Government rules still in place across Wales in respect of the Covid-19 pandemic.

2. Question Time with the Chief Executive, Transport for Wales

James Price, Chief Executive answered questions from forum members. Mike Watson raised concerns about the HoWL and that the full timetable was not yet in place. James Price stated that there were big challenges across Wales to increase service levels due to driver availability, being unable to train new drivers due to social distancing and a new cleaning



regime. An update was also provided on TFW's involvement in the Swansea Bay and South West Wales metro. David Beer spoke about the issue with passengers not paying fares and asked what plans were in place for revenue protection and increasing accessibility of ticket purchasing. James Price suggested that there are many ways of increasing ticketing for example, tap in and tap out, the TFW app, TVM machines, Payzone as well as revisiting whether conductors can sell tickets on trains. These initiatives are being addressed at the moment. Carmarthen Tourism suggested incentives for travel would be beneficial. Lewis Brencher stated that in a later session we would be discussing our covid recovery campaign and this would be a good opportunity to suggest ideas.

3. Keeping our Communities Safe

Josh Hopkins, Transport for Wales, Inspector Richard Powell, British Transport Police and Emily Coughlin, Network Rail led on the discussion about TfW's ongoing work to keep the railway and wider transport network safe for staff, customers and communities. All speakers shared information on their partnership work to engage with communities.

Forum participants took part in workshop sessions to discuss specific themes:

Crime -Criminal activity on the transport network.

- What crime exists on the transport network?
- What would you do if you saw a crime taking place on the transport network?
- Do you know the British Transport Police text phone number?
- What could be done (other than reporting it) to reduce crime on the transport network?

Discussions included:

Increasing staff and BTP visibility, increasing lighting levels on stations together with more CCTV and increase knowledge of how to contact BTP

Anti-social Behaviour (ASB) Behaviour which causes alarm or distress on the transport network.

- What is the cause of ASB?
- Who are the ASB perpetrators?
- What are the ASB issues in your areas?
- Do you know of any key groups that we should be engaging with?

Discussions included:

Linking in with schools and colleges in a positive way to address ASB, work with local youth councils and more visible staffing

Line of route incidents Including trespass, level crossing misuse and activity which is unsafe on the transport network.

Discussions included:

Educating tourists and schools on level crossing safety, social media campaigns and working with local partnerships

4. Station Improvement Plan

Hinatea Fonteneau, Head of Stations Projects, presented the Transport for Wales Station Improvement Programme to make improvements and adjustments to the network of TfW managed stations across Wales and Borders. Hinatea confirmed that new station car parks would include EV charging spaces

5. EV Charging Stations

Tony Clayton, Decarbonisation Project Manager, Transport for Wales, presented the Wales and Borders electric vehicle (EV) charging projects planned across the road network in Wales and the stations across the Wales and Borders network. David Beer queried infrastructure. Tony replied that we will be working with the chosen Charge Point Operator to utilise their modelling data on ownership, charging and behaviour to deliver the right amount of infrastructure. What we do not want is to provide too many charging points that will not be initially used and that will require

striking a sensible balance in terms of how much is provided and where. Destination charging will comprise one element of the charging mix and research suggests that EV charging behaviour will be different from traditional methods of filling up your car with petrol or diesel, meaning top-ups rather than filling from empty to full in one go. Tony continued that with regards to other modes, we are working with Welsh Government to look at what other transport decarbonisation activities they want Tfw to support and how, which will very likely include taxis and buses

6. Covid -19 recovery marketing campaign

Matt Breese, Brand Manager, Transport for Wales presented details of the latest marketing campaign to promote a return to public transport, walking and cycling. This campaign has been informed by discussions at previous stakeholder forums, and further views would be welcomed about the overall concept from attendees. Tegryn Jones suggested that working with tourism partners would be beneficial. Lewis Brencher responded that that was definitely something TFW wanted to further and would contact him outside of the forum. Matt Breese confirmed that tourism partners were integral into the covid recovery plan

7. Swansea Bay and West Wales Metro

Ben George, Strategic Development Programme Manager presented information about the plans for the proposed metro which is currently in a public consultation phase. The plan includes the South Wales main line, local services and stations and the Swansea Bay area metro. The consultation is in place until 8th June 2021. Plans are also being developed for an efficient local bus network and a rural and feeder service programme. Forum members were encouraged to complete the consultation document.

8. AOB

None

Actions

The actions below were raised during the forum and will be addressed prior to the next Regional Forum where possible.

Action	What will be done?

Forum digital chat highlights

Highlights of the conversation within the chat function of the Forum were:

Yes, we discuss acceptable behaviour but we also run distraction events that focus on anti-social behaviour and improving the engagement between police, partners and young persons. It's been challenging throughout Covid, particularly with distraction events but work in ongoing to push this out across the area.

Yes - we are all working together on this. As Richard noted, the new safety video is launching later this month and this will be sent to all schools and colleges across Wales. This will be a key starting point in our campaign which will then continue with a more targeted approach dependent on the issues raised by each establishment

"the Real Social Network" is a strong and memorable statement

Next Regional Stakeholder Forum

The next Mid and South West Wales Regional Stakeholder Forum is scheduled for September 2021