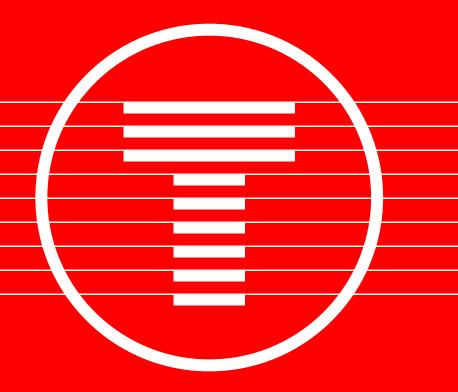




Fleet Accessibility Specifications



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1. Welcome on board

This document provides an overview of Transport for Wales' current and future fleet of trains, detailing the facilities available on board for persons with reduced mobility.

A new fleet of trains will gradually be introduced between now and 2023. Details will be included within this document as and when each type of train is refurbished or withdrawn and replaced.

Assisted Travel Team

Our Assisted Travel Team can provide advice, book assistance and arrange tickets for your journey, regardless of train operator. They can be contacted on 033 300 50 501 between 08:00 and 22:00 every day except Christmas Day. The Next Generation Text service number for people with hearing and speech difficulties is 18001 033 300 50 501.

Assistance during your journey

Should you require assistance with boarding and alighting the train, this will be provided by the conductor on the train or by station staff where staff are present. Details of which stations have staff and the times they are available to assist can be found in our booklet 'Making Rail Accessible - helping older and disabled passengers.'

Wheelchairs and powered mobility scooters on trains

We can accommodate wheelchairs and powered mobility scooters with dimensions of up to 700mm x 1200mm (including footplates), with a turning radius of 900mm, and a maximum combined weight (wheelchair and passenger) of 300kg. Please check the dimensions of your wheelchair and powered mobility scooter before travel to avoid disappointment if they cannot be carried on the train.

Universal toilets on-board

Accessible toilets are available most of our services, but not every carriage. Please check with railway staff or door signs to ensure you access the right part of the train.

Universal toilets can be found on all services excluding some Class 153 units. If you would like further information to determine which services are operated by these trains, please visit the Class 153 page within this document.

Dimensions of on-board universal toilets

Units that have a universal toilet on board for passengers with reduced mobility have a door width of 800mm, unless otherwise stated. Please see the specific class of train within this document for further details.

Please note that these dimensions may differ from fleet to fleet. Class 158 has a smaller universal accessible toilet and limited room to manoeuvre a wheelchair. For further information please visit the Class 158 page within this document. If you would like further assistance to determine which services are operated by these trains, please contact the Assisted Travel team. They can assist in planning your journey and can suggest alternative services for you.

Alternative Formats

All out documentation confirms to the Welsh language standards/Welsh language Act and are available Bilingually.

Alternative formats of all our documents are free of charge, from the Customer Relations team. The team can provide alternative formats such a large print, Braille or audio versions.

We will provide the large-print document within seven days of receiving your request, and any other formats as soon as possible.

If you would like copies of these guides or any other TfW publications in an alternative format, please contact us in the following ways: Telephone the Customer Relations team on 0333 3211 202

Lines are open from 08:00 - 20:00 Monday to Saturday and 11:00 to 20:00 on Sundays

Contact us online by filling out a feedback form on www.tfw.wales/contact-us

Write to us at:

Customer Relations,
 Transport for Wales Rail Limited,
 3 Llys Cadwyn, Pontypridd, CF37 4TH

TfW Social Media, follow:

- Twitter @TfWrail
- Instagram @TfWrail
- Facebook @TfWrail

For information on passenger assistance, please visit

www.tfw.wales/passenger-assistance

For delay compensation, please visit www.tfw.wales/delay-repay-compensation

Additional contact details can be found at www.tfw.wales/contact-us

Class 150



Current fleet

Class 150s are two carriage diesel trains

Year built 1987

Number in fleet 36

9 of the Class 150 fleet have recently been fitted with Automated Passenger Counting (APC), which monitors the business of each service

Accessibility

<u>E</u>)	Access	r
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ramp

Yes



Assistance button

No



Priority seating

Yes



Wheelchair users' space

2



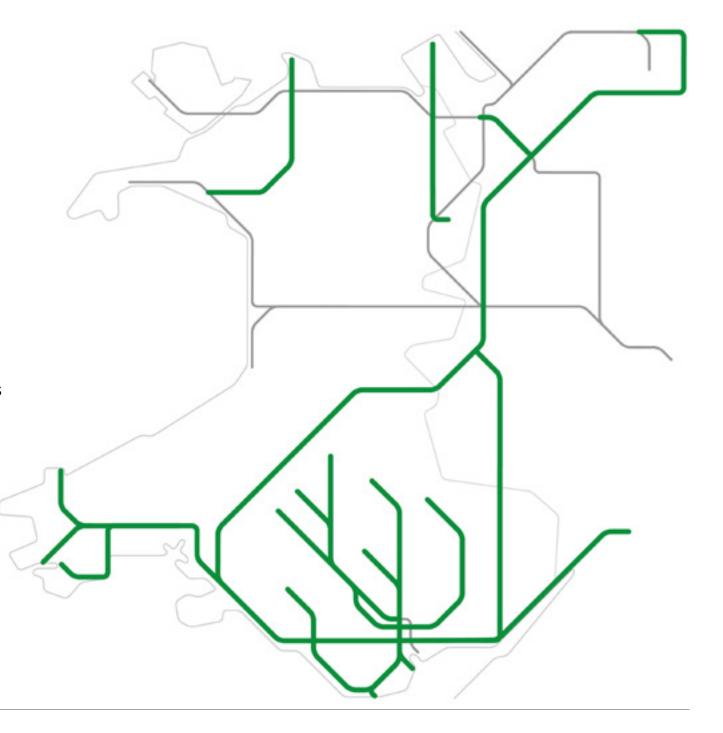
Wheelchair accessible toilet Door width (mm)

825

Routes

- · Heart of Wales line
- · West Wales Swansea Cardiff
- Llandudno Llandudno Junction
- Llandudno Junction Blaenau Ffestiniog
- · Wrexham Bidston
- All Valleys routes & City Line
- Maesteg Ebbw Vale and Cheltenham
- · Crewe Chester
- South Wales Manchester Piccadilly

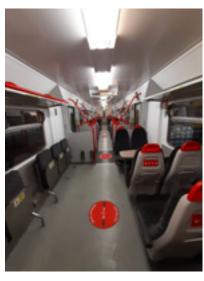
These are the most common routes but they are subject to change.



What's inside

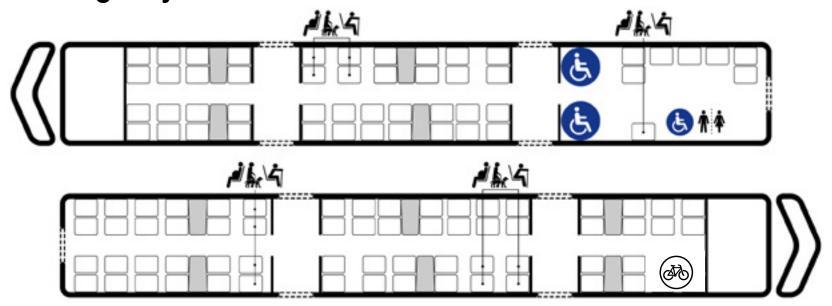
(A)	Bicycle space	4
9	Charging sockets	Yes
	Public Address	Yes
	Seats	108
	Seats - additional tip-up	36
	Seats - priority	Yes
(5) † †	Toilet - wheelchair accessible	1
	Visual Information Screens	Yes
E	Wheelchair users' space	2
	Wi-Fi	Yes







Carriage layout



Class 153



Current fleet

Class 153s are single carriage diesel trains

Year built 1987 - 1988

Number in fleet 26

Fleet refurbishment is currently in progress and is due to be completed by the end of 2021 for 13 trains

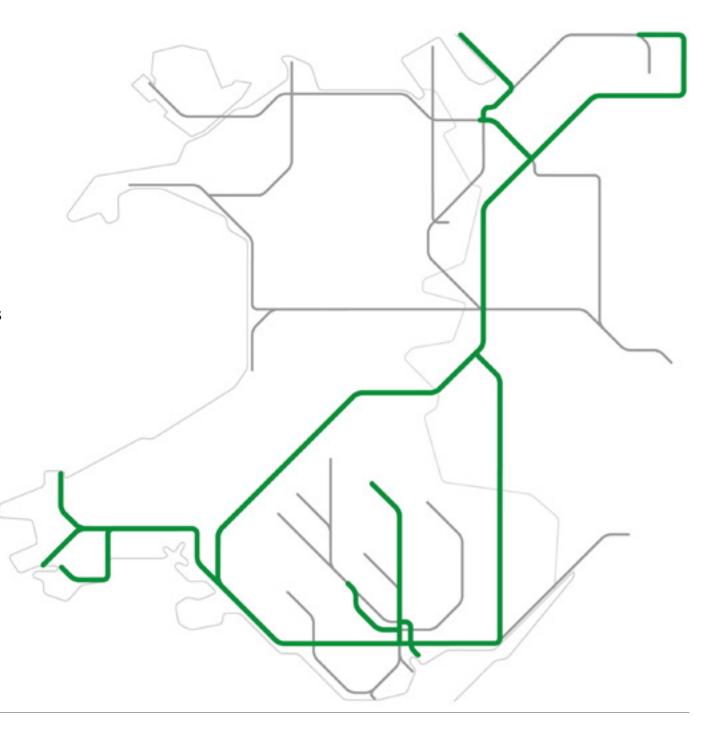
Accessibility

٤	Access ramp	Yes
	Assistance button	No
	Priority seating	Yes
Ė	Wheelchair users' space (non-refurbished) Wheelchair users' space (refurbished)	0 2
(3)	Toilet - wheelchair accessible (non-refurbished & PRM Lite) (refurbished) Door width (mm)	0 1 820

Routes

- Heart of Wales
- · West Wales Swansea Cardiff
 - Shrewsbury Crewe
- Cardiff Bay Shuttles
- Chester Liverpool Lime St
- · Crewe Chester
- City Line
- Rhymney Cardiff
- South Wales
 - Manchester Piccadilly

These are the most common routes but they are subject to change.



What's inside

	Bicycle space	2
(F)	Charging sockets(non-refurbished)(refurbished)	No Yes
	Public Address	Yes
	Seats	56
<u> </u>	Seats - additional tip-up	3
	Seats - priority	Yes
(† †	Toilet - wheelchair accessible • (non-refurbished & PRM Lite) • (refurbished)	O 1
	Visual Information Screens • (non-refurbished) • (refurbished)	No Yes
Ė	Wheelchair users' space(non-refurbished)(refurbished)	O 2
	Wi-Fi(non-refurbished)(refurbished)	No Yes

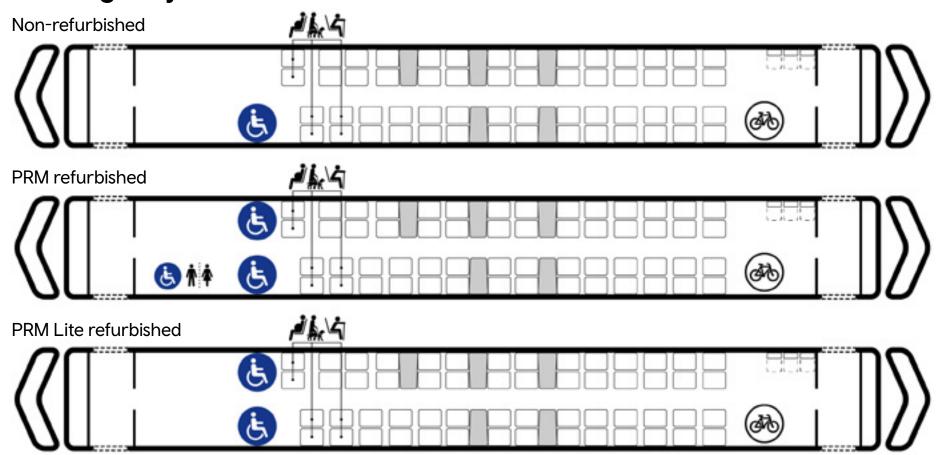


Universal toilet

Refurbishment notes:

The 13 refurbished units have been fitted with wheelchair spaces and a universal toilet for people with reduced mobility. Of the remaining 13 units, 9 will be modified to be 'PRM Lite' whereby fitted with wheelchair spaces only. The remaining 4 units are awaiting confirmation if these will also be 'PRM Lite'

Carriage layout



Class 158



Current fleet

Class 158s are two carriage diesel trains

Year built 1989 - 1992

Number in fleet 24

Please note, Class 158s have a smaller universal accessible toilet and limited room to manoeuvre a wheelchair.

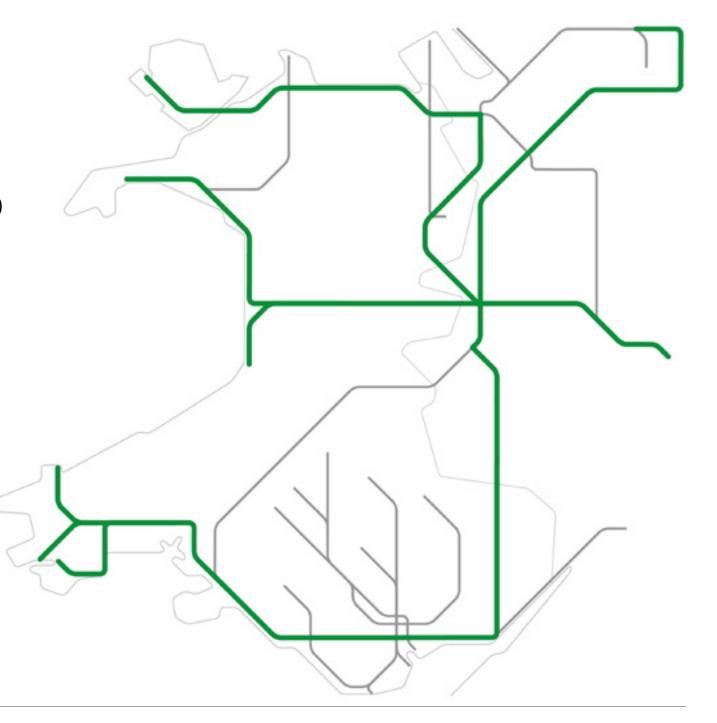
Accessibility

ف	Access ramp	Yes
	Assistance button	No
	Priority seating	Yes
Ė	Wheelchair users' space	2
告诉	Toilet - wheelchair accessible Door width (mm)	1 780

Routes

- West Wales Manchester
- West Wales Holyhead
- Shrewsbury Wolverhampton and Birmingham
- Shrewsbury Cambrian Coast Line (these are the only trains used on the Cambrian Coast Line)
- · North Wales Coast Line

These are the most common routes but they are subject to change.

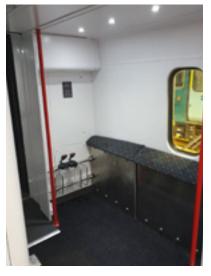


What's inside

	Bicycle space	2
	Catering - at seat (selected services only)	Yes
F	Charging sockets	Yes
	Public Address	Yes
	Seats	134
	Seats - priority	Yes
(5) † †	Toilet - wheelchair accessible	1
	Toilet - not wheelchair accessible	1
	Visual Information Screens	Yes
Ė	Wheelchair users' space	2
	Wi-Fi	Yes



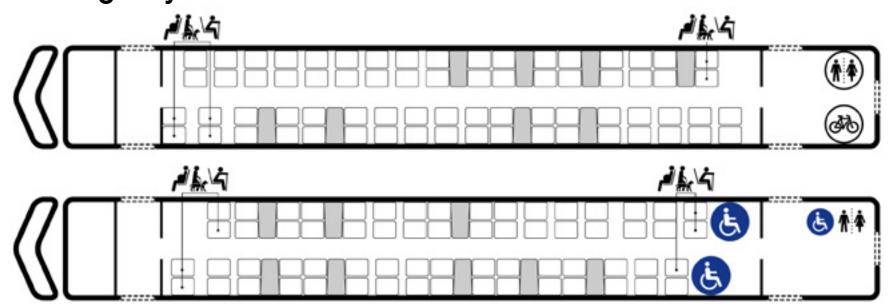






Universal toilet

Carriage layout



Class 170



Current fleet

Class 170s are two and three carriage diesel trains

Year built 1998 - 2005

Number in fleettwo carriagesthree carriages8

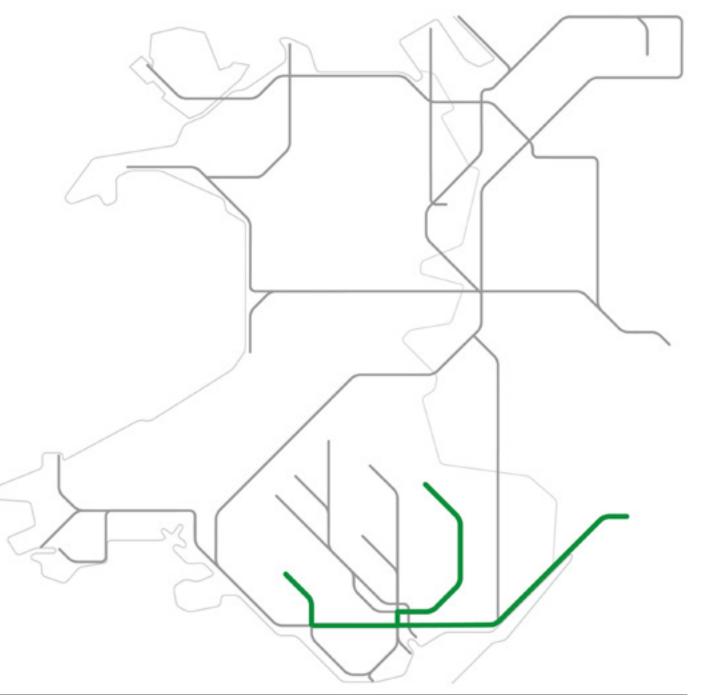
Accessibility

٤	Access ramp	Yes
	Assistance button	No
	Priority seating	Yes
E	Wheelchair users' space	2
(5) † †	Toilet - wheelchair accessible Door width (mm)	1 970

Routes

 Maesteg - Ebbw Vale and Cheltenham

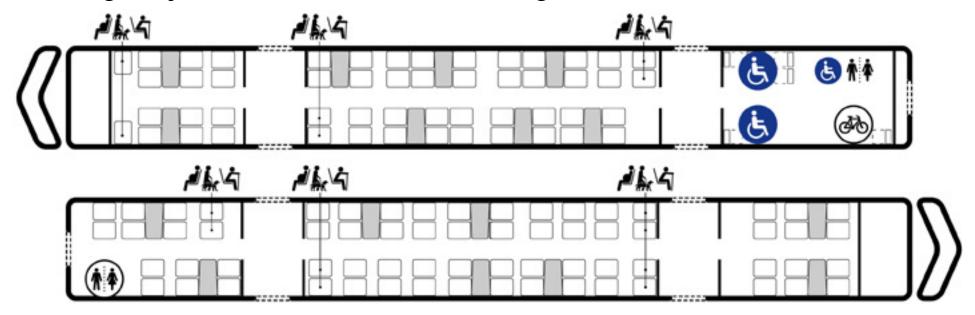
These are the most common routes but they are subject to change.



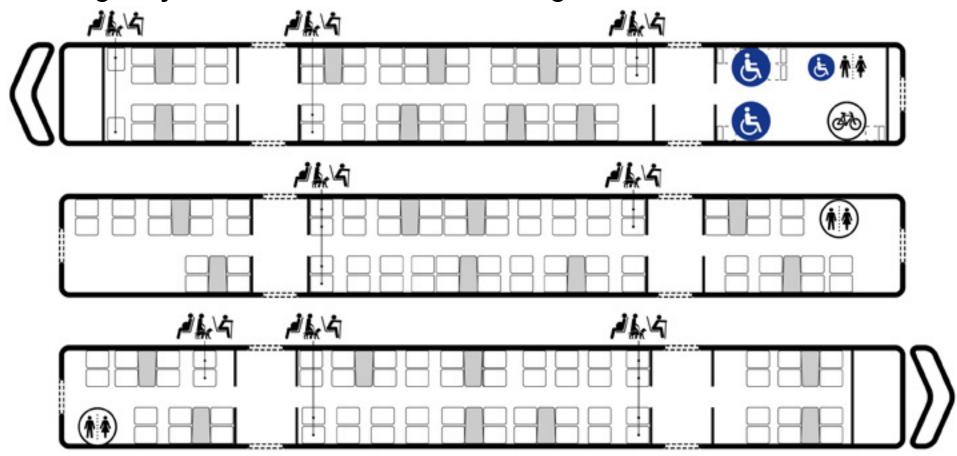
What's inside

	Bicycle space	2	诗作	Toilet - wheelchair accessible	1
*	Charging sockets	Yes	(†)	Toilet - not wheelchair accessible • two carriages	1
	Public Address	Yes		 three carriages Visual Information Screens 	2 Yes
	Seats • two carriages	126	<u>E</u>	Wheelchair users' space	2
	three carriagesSeats - additional tip-up	1875	(F)	Wi-Fi	No
	Seats - priority	Yes			

Carriage layout - Class 170 two carriages



Carriage layout - Class 170 three carriages



Class 175



Current fleet

Class 175s are two and three carriage diesel trains

Year built 1999 - 2001

Number in fleet 27 11 two carriages 16 three carriages

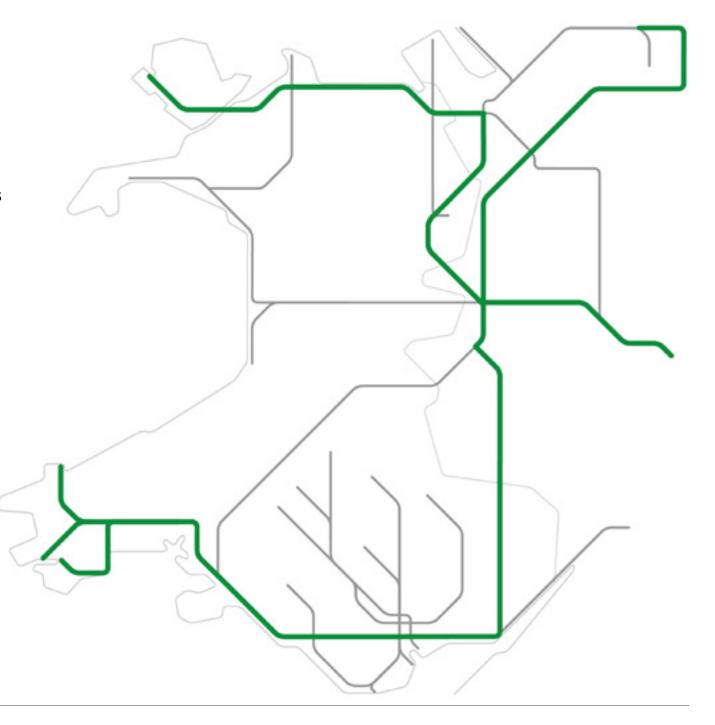
Accessibility

٤	Access ramp	Yes
	Assistance button	No
	Priority seating	Yes
E	Wheelchair users' space	2
<u>\$</u> • •	Toilet - wheelchair accessible Door width (mm)	1 900

Routes

- West Wales Manchester
- West Wales Holyhead
- Shrewsbury Wolverhampton and Birmingham
- North Wales Coast Line

These are the most common routes but they are subject to change.



What's inside

	Bicycle space	2
	Catering - at seat (selected services only)	Yes
(<u>*</u>	Charging sockets	Yes
	Public Address	Yes
	Seats • two carriages • three carriages	122 190
	Seats - additional tip-up • two carriages • three carriages	6 8
	Seats - priority	Yes
<u>\$</u>	Toilet - wheelchair accessible	1
(†)	Toilet - not wheelchair accessible two carriages three carriages	1 2
	Visual Information Screens	Yes



Wheelchair users' space

2



Wi-Fi

Yes



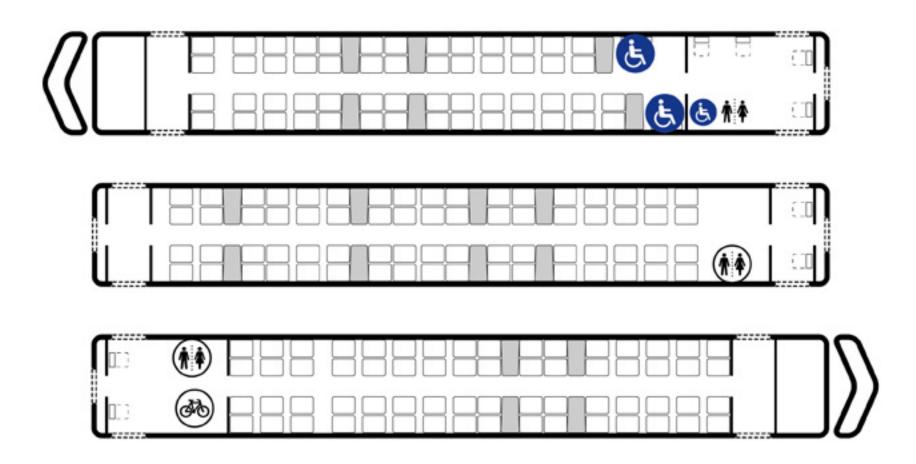




Carriage layout - Class 175 two carriages



Carriage layout - Class 175 three carriages



Class **769**



Current fleet

Class 769s are four carriage bi-mode trains using diesel and electric.

There are two sub-classes: 769/0 and 769/4

Year built 1987 - 1988 (Class 319 EMU converted to Class 769 DEMU in 2019)

Number in fleet 9
• 769/0 5
• 769/4 4

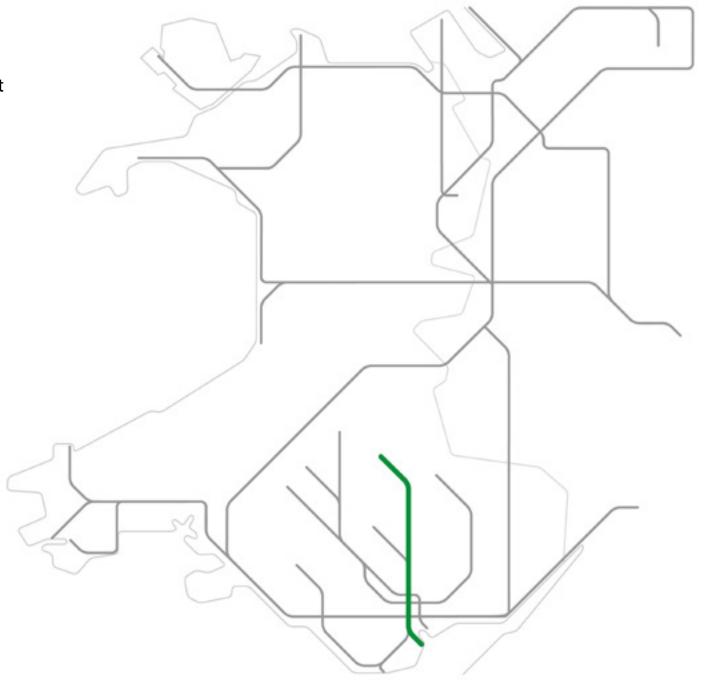
Accessibility

<u>(</u> <u>\b</u>	Access ramp	Yes
	Assistance button	Yes
	Priority seating	Yes
E	Wheelchair users' space	2
(3)	Toilet - wheelchair accessible Door width (mm)	1 825

Routes

• Rhymney - Penarth

This is the most common route but is subject to change.



What's inside

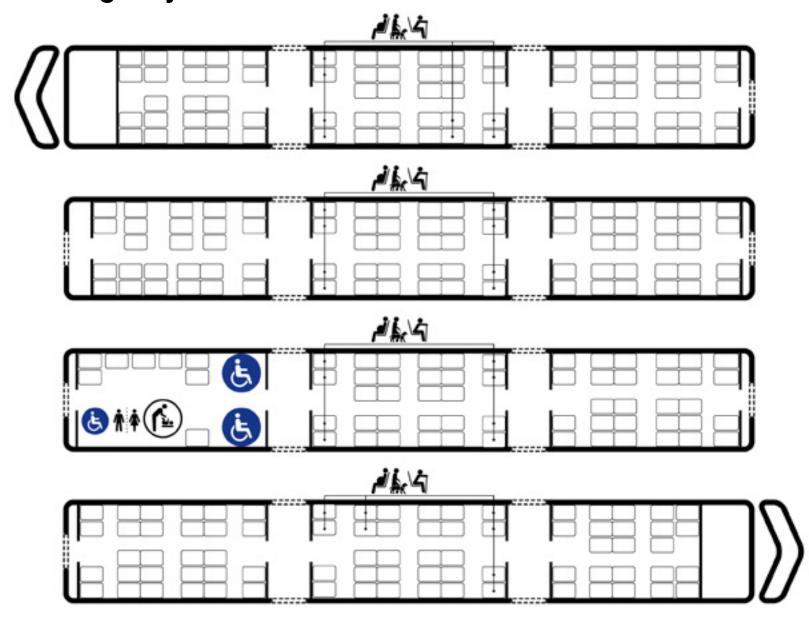
	Baby changing	Yes
	Bicycle space Not dedicated, use flexible space	2
(f)	Charging sockets	Yes
	Public Address	Yes
	Seats • 759/0 • 769/4	303 268
	Seats - priority	Yes
(3)	Toilet - wheelchair accessible	1
	Visual Information Screens	Yes
E	Wheelchair users' space	2
	Wi-Fi	Yes



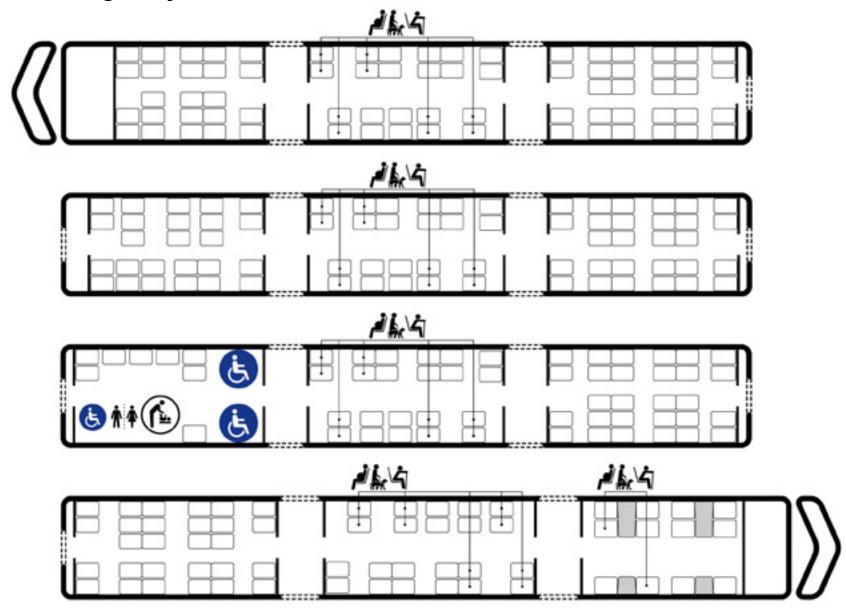


Universal toilet

Carriage layout - Class 769/0



Carriage layout - Class 769/4



Mark 4

Coach



Future fleet

Mark 4 Coaches are locomotive-hauled coaches.

Year built 1989 - 1992

Year to be introduced 2021

Number in fleet 12 coaches, making up 3 trains

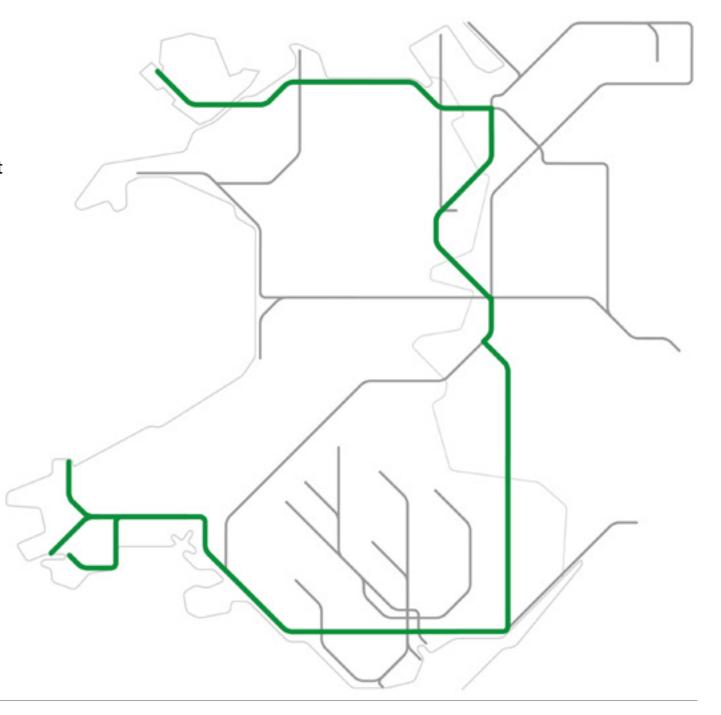
Accessibility

٤	Access ramp	Yes
	Assistance button	Yes
	Priority seating	Yes
Ė	Wheelchair users' space	2
₺ †	Toilet - wheelchair accessible Door width (mm)	1 800

Routes

- Cardiff Holyhead
- Future plans to run Swansea
 - Manchester Piccadilly (from December 2022)

This is the most common route but is subject to change.

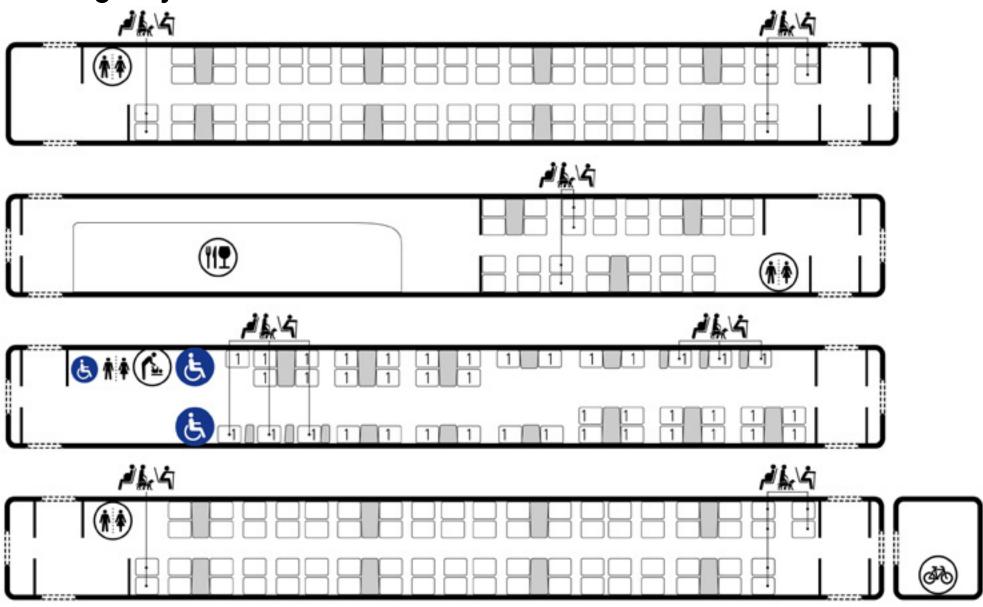


What's inside

	Baby changing	Yes
	Bicycle space	4
	Capacity	222
	Catering - at seat (selected services only)	Yes
9	Charging sockets	Yes
	Public Address	Yes
	Restaurant car	Yes
	Seats - standard class	182
1	Seats - first class	40

	Seats - priority	Yes
(5) † †	Toilet - wheelchair accessible	1
(1)	Toilet - not wheelchair accessible	3
	Visual Information Screens	Yes
E	Wheelchair users' space	2
	Wi-Fi	Yes

Carriage layout



Class **230**



Current fleet

Class 230s are three carriage bi-mode trains using diesel and battery.

Year built 2019 - 2020

Year to be introduced TBC

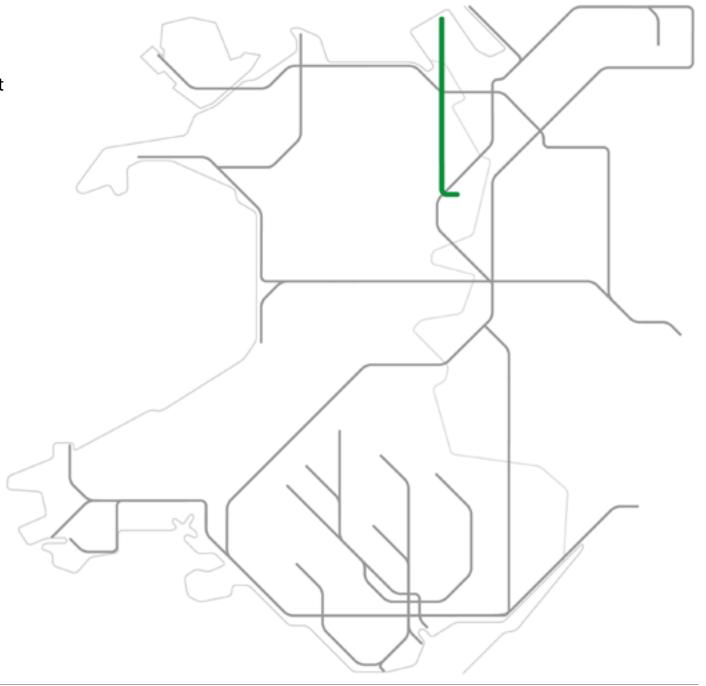
Number in fleet 5

Accessibility

<u>(</u> <u>\$</u>)	Access ramp	Yes
	Assistance button	TBC
	Priority seating	Yes
E	Wheelchair users' space	2
*	Toilet - wheelchair accessible Door width (mm)	1 800

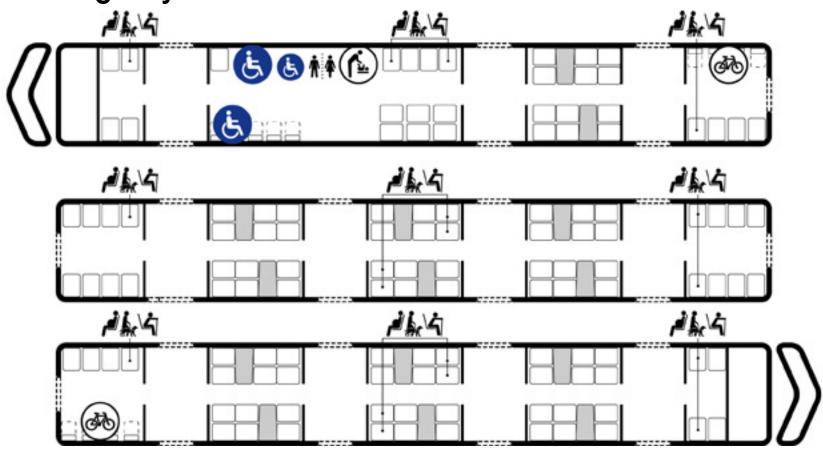
• Wrexham - Bidston

This is the most common route but is subject to change.



	Baby changing	Yes
(4Po)	Bicycle space	4
	Catering - at seat (selected services only)	Yes
(f)	Charging sockets	Yes
	Public Address	Yes
	Seats	125
	Seats - priority	Yes
<u>\$</u>	Toilet - wheelchair accessible	1
	Visual Information Screens	Yes
E	Wheelchair users' space	2
	Wi-Fi	Yes

Carriage layout



Class **197**



Future fleet

Class 197s are two and three carriage diesel trains.

Year built 2020 - present

Year to be introduced 2022

Number in fleet 77

two carriagesthree carriages26

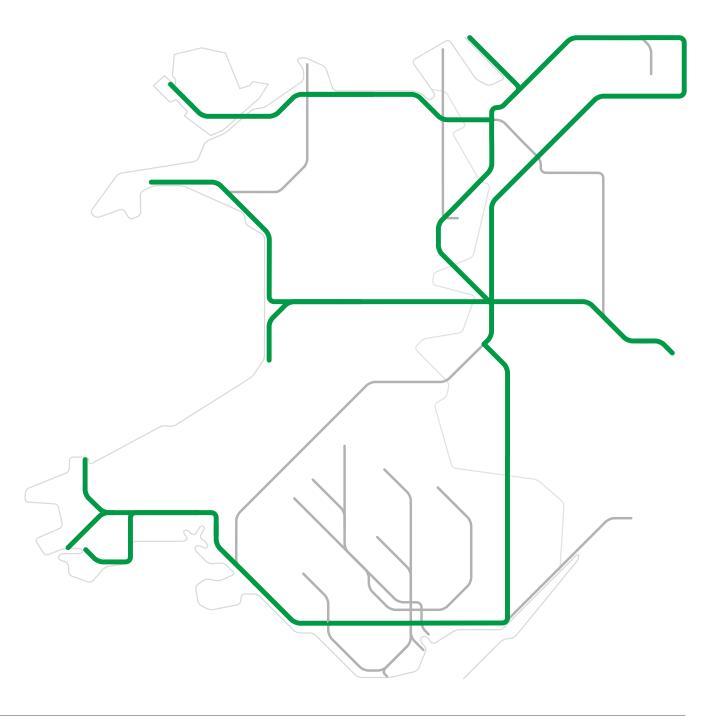
2022

Accessibility

٤	Access ramp	Yes
	Assistance button	TBC
	Priority seating	Yes
Ė	Wheelchair users' space	2
<u>(3)</u> † †	Toilet - wheelchair accessible Door width (mm)	1 800

- · North Wales Coast Line
- Marches line
- South Wales Mainline
- West Wales
- West Midlands
- · Cambrian line

This is the most common route but is subject to change.



	Baby changing	Yes
	Bicycle space	TBC
	Catering - at seat (selected services only)	Yes
(Charging sockets	Yes
	Public Address	Yes
	Seats - standard class two carriage three carriage with first class	116 188 158
1	Seats - first class three carriage with first class	16
	Seats - additional tip-up two carriage three carriage	5 8

	Seats - priority	Yes
(5) † †	Toilet - wheelchair accessible	1
	Toilet - not wheelchair accessible two carriage three carriage	O 1
	Visual Information Screens	Yes
E	Wheelchair users' space	2
	Wi-Fi	Yes

Carriage layout - Class 197, two carriages



Carriage layout - Class 197, three carriages



Carriage layout - Class 197, three carriages with first class



Class 231 Flirt



Future fleet

Class 231 Flirts are four carriage electric and diesel trains.

Year built 2020 - present

Year to be introduced 2022

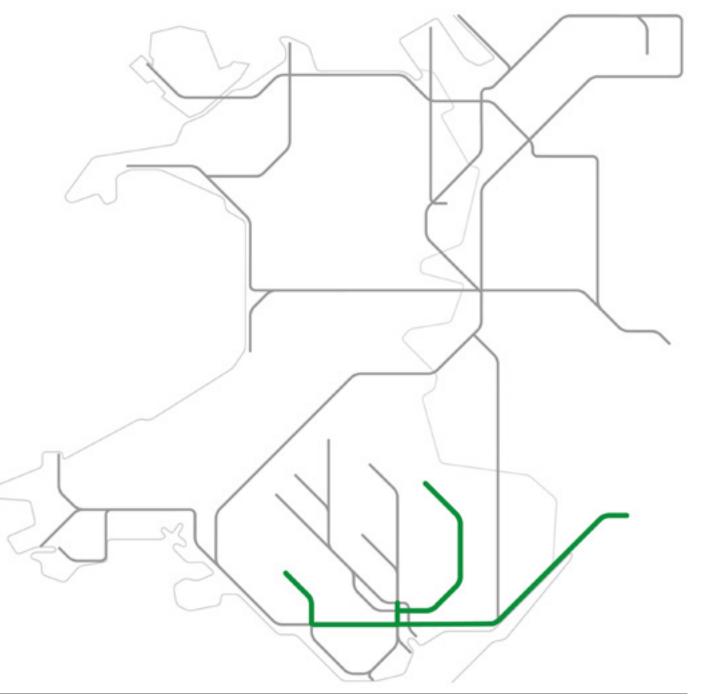
Number in fleet 1

Accessibility

<u>(</u> <u></u>	Access ramp	No
	Assistance button	Yes
	Priority seating	Yes
Ė	Wheelchair users' space	2
(3)	Toilet - wheelchair accessible Door width (mm)	1 800

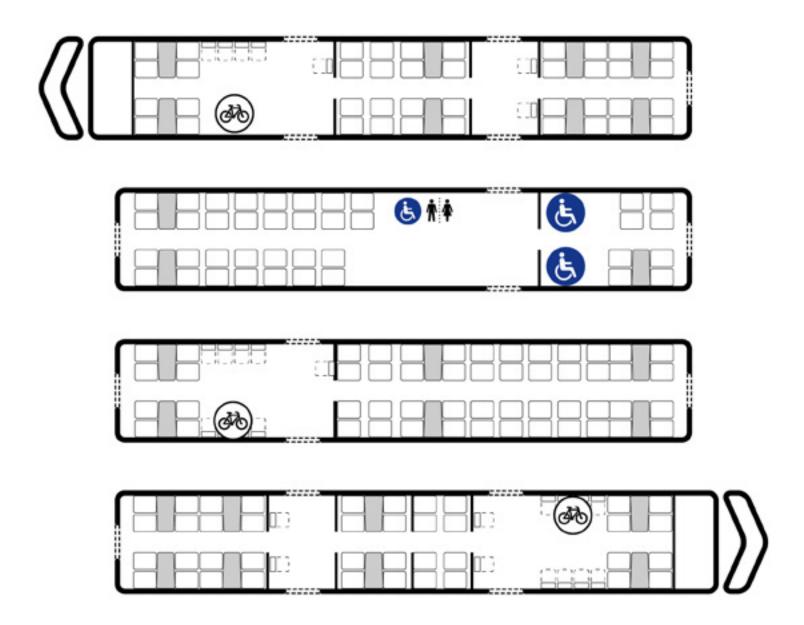
 Maesteg - Ebbw Vale and Cheltenham

These are the most common routes but they are subject to change.



	Baby changing	Yes
(47b)	Bicycle space Not dedicated, use flexible space	9
(*)	Charging sockets	Yes
	Public Address	Yes
	Seats	170
[]	Seats - additional tip-up	34
	Seats - priority	Yes
<u>\$</u> \$\dag{\dag{\dag{\dag{\dag{\dag{\dag{	Toilet - wheelchair accessible	1
	Visual Information Screens	Yes
Ė	Wheelchair users' space	2
	Wi-Fi	Yes

Carriage layout



Class 756 Flirt



Future fleet

Class 756 Flirts are three and four carriage trimode trains using diesel, electric and battery.

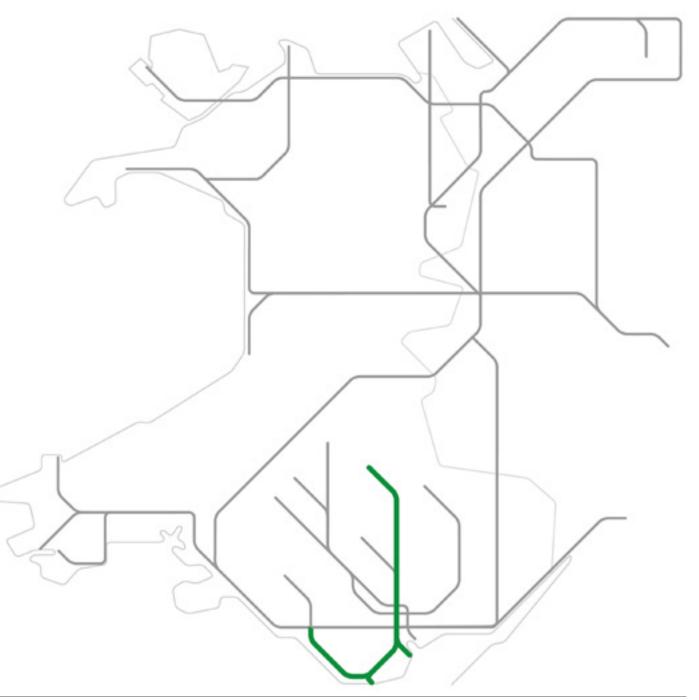
Year built 2020 - present
Year to be introduced 2023
Number in fleet 24
• three carriage 7
• four carriage 17

Accessibility

٤	Access ramp	No
	Assistance button	Yes
	Priority seating	Yes
Ė	Wheelchair users' space	2
(3) †	Toilet - wheelchair accessible Door width (mm)	1 800

- Rhymney Penarth
- Vale of Glamorgan

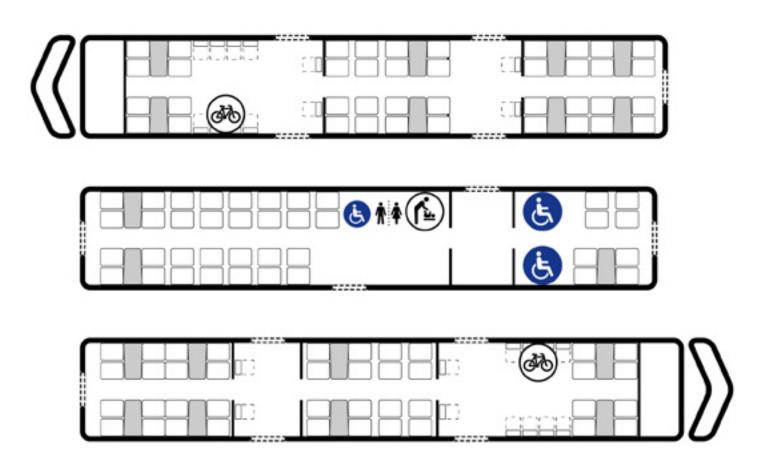
These are the most common routes but they are subject to change.



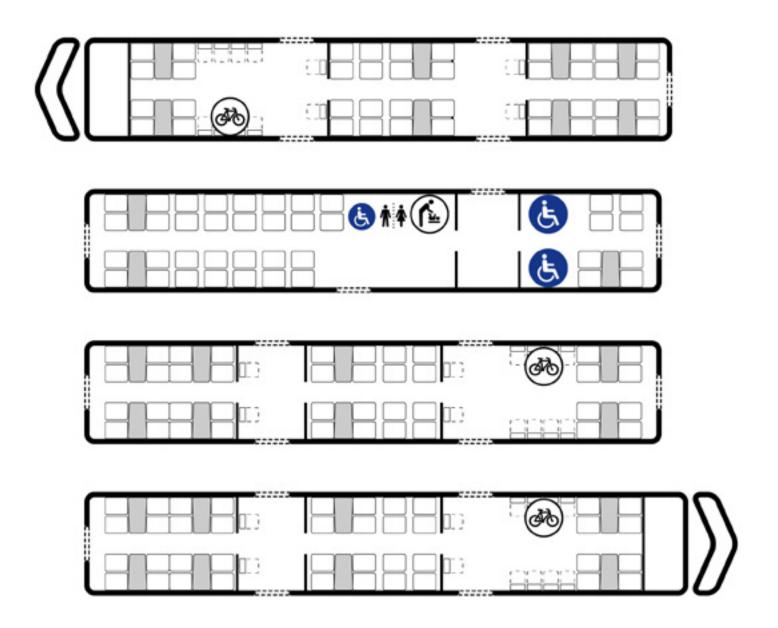
	Baby changing	Yes				
	Bicycle space Not dedicated, use flexible space three carriage four carriage	6 9				
(*)	Charging sockets	Yes				
	3 3					
	Bicycle space Not dedicated, use flexible space • three carriage 6 • four carriage 9 Charging sockets Yes Public Address Yes					
\/	Bicycle space Not dedicated, use flexible space • three carriage 6 • four carriage 9 Charging sockets Yes Public Address Yes Seats • three carriage 118 • four carriage 158 Seats - additional tip-up • three carriage 24					

	Seats - priority	Yes
<u>\$</u>	Toilet - wheelchair accessible	1
	Visual Information Screens	Yes
Ė	Wheelchair users' space	2
	Wi-Fi	Yes

Carriage layout - Class 756 Flirt three carriages



Carriage layout - Class 756 Flirt four carriages



Class 398 Citylink



Future fleet

Class 398 Citylinks are three carriage tram-trains using electric and battery.

Year built 2020 - present

Year to be introduced 2023

Number in fleet 36

Please note that there are no toilets on board. Toilet facilities can be found at stations along the route, with a maximum of 14 minute intervals between stops.

Accessibility



Access ramp: Level boarding; however some stations require the use of an access ramp



Assistance button

Yes



Priority seating

Yes



Wheelchair users' space

2

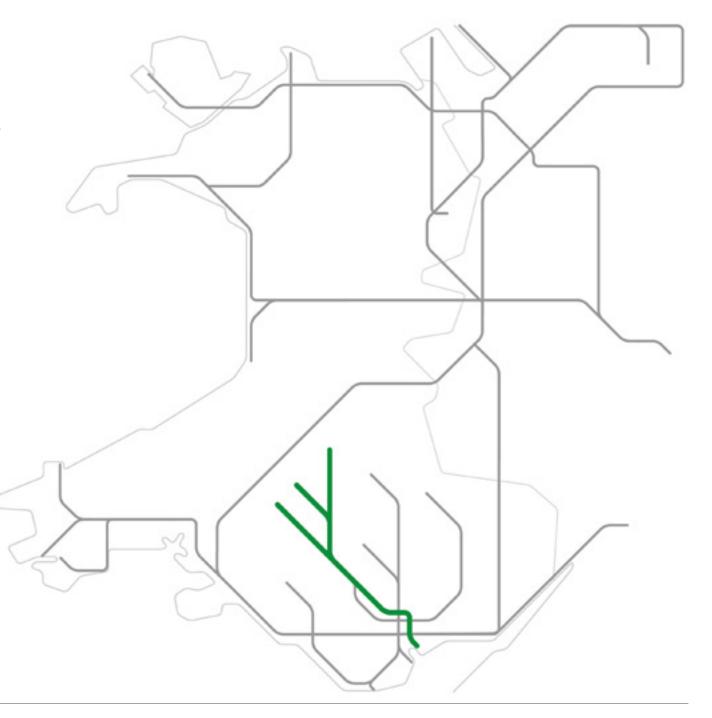


Toilet - wheelchair accessible

No

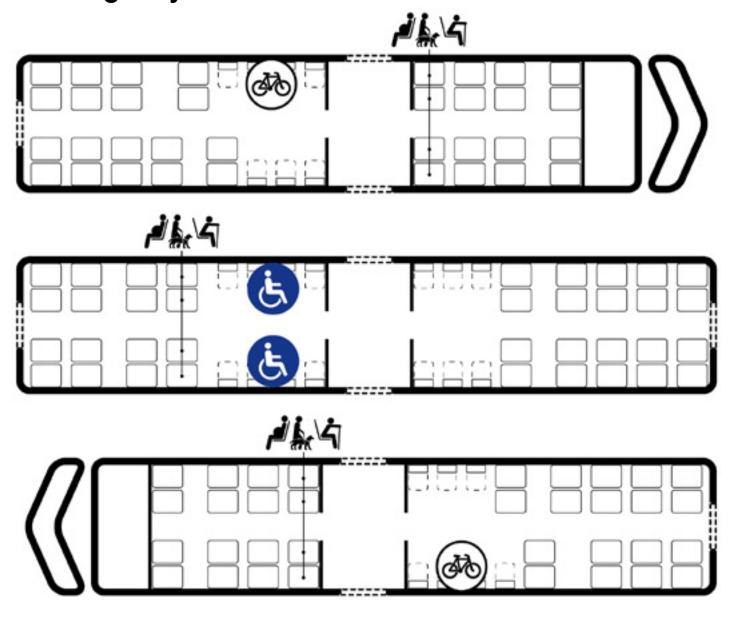
 Treherbert / Merthyr Tydfil / Aberdare - Cardiff and Penarth

These are the most common routes but they are subject to change.



	Bicycle space Not dedicated, use flexible space	6
(f)	Charging sockets	Yes
	Public Address	Yes
	Seats	96
	Seats - additional tip-up	31
	Seats - priority	Yes
	Visual Information Screens	Yes
E	Wheelchair users' space	2
	Wi-Fi	Yes

Carriage layout



Summary

Train	Accessibility				Other									
	نع			Ė	选 *		(A)		É					
Class 150	Yes	No	Yes	2	1	No	2	No	Yes	Yes	No	No	Yes	Yes
Class 153	Yes	No	Yes	1/2	1*	No	2	No	Yes*	Yes	No	No	Yes*	Yes*
Class 158	Yes	No	Yes	2	1	No	2	Yes	Yes	Yes	No	1	Yes	Yes
Class 170	Yes	No	Yes	2	1	No	2	No	Yes	Yes	No	1/2**	Yes	No
Class 175	Yes	No	Yes	2	1	No	2	Yes	Yes	Yes	No	1/2**	Yes	Yes
Class 769	Yes	Yes	Yes	2	1	Yes	2	No	Yes	Yes	No	No	Yes	Yes
Mark 4	Yes	Yes	Yes	2	1	Yes	4	Yes	Yes	Yes	Yes	3	Yes	Yes
Class 230	Yes	TBC	Yes	2	1	Yes	4	Yes	Yes	Yes	No	No	Yes	Yes
Class 197	Yes	TBC	Yes	2	1	Yes	TBC	Yes	Yes	Yes	0/1**	0/1**	Yes	Yes
Class 231	No	Yes	Yes	2	1	Yes	9	No	Yes	Yes	No	No	Yes	Yes
Class 756	Yes	Yes	Yes	2	1	Yes	6/9**	No	Yes	Yes	No	No	Yes	Yes
Class 398	Yes	Yes	Yes	2	No	No	6	No	Yes	Yes	No	No	Yes	Yes

^{*} Refurbished fleet only

^{**} See full breakdown for details

Transport for Wales exists to drive forward the Welsh Government's vision of a high quality, safe, integrated, affordable and accessible transport network that the people of Wales are proud of. Transport for Wales is key to delivering the Welsh Government's key themes as set out in Prosperity for All: The National Strategy.

For Wales and its people to thrive, we need to be connected to one another, to the services we need and to open up new opportunities. Our work focuses on making these connections happen - by planning, commissioning and managing efficient transport networks and by drawing on the very best skills from across industry, government and society.

We are creating a transport network fit for the future that contributes to the longterm sustainability of Wales and those communities connected to us.



Reduced journey times, more services and better connections are just some of the benefits you can expect from Metro, the exciting new transport system that will transform the way we all travel Wales and the borders.

Metro will be a world-class transport network that will transform people's lives in Wales and the borders, improving access to job, leisure and other opportunities.

Metro will also transform Wales' economic prospects.

Work on the South Wales Metro is already underway and we're developing options to improve and enhance the transport network in North Wales and Swansea Bay.