

Date issued: 17 May 2021

Freedom of Information Request

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our information access policy.

You asked for the following information:

“Could you provide me information on the number of incidents on your network that a train has stopped short of a platform and also the number of incidents of a station over run in the last 3 years.”

Having reviewed your questions, we are able to provide the following information:

Train Stop-Short Incidents by Calendar Year	
2019	14
2020	21
2021 (until 14 May)	10

Station Overtake Incidents by Calendar Year	
2019	33
2020	26
2021 (until 14 May)	5

We hope this information is of use to you.

Yours sincerely,

Transport for Wales

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either [Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH](mailto:freedomofinformation@tfw.wales) or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".