

Date issued: 16 June 2021

Freedom of Information Request

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our information access policy.

Your Questions Answered

- 1. How many instances of the Microsoft Windows 7 Operating System are currently in operation across your entire network?**

8.

How many devices such as kiosks, laptops etc are still running Windows 7?

1 x TMV

2 x PCs at Stations in England Currently being replaced

5 x PCs in use for training and assessment, scheduled to be replaced this year. These have dedicated assessment hardware which has limited their replacement.

- 2. How many instances of the Microsoft Windows XP Operating System are currently in operation across your entire network?**

25

How many devices such as kiosks, laptops etc are still running Windows XP?

25 x devices which run XP embedded, non-networked are in use at one site. These belong to Network Rail and are due for replacement in next 18 months.

- 3. Who is the officer responsible for maintaining and delivering legacy applications to all your users?**

Our IT and Digital Services Department are responsible for this area of work. We are unable to provide details of the officer responsible as this information is exempt from disclosure under Section 40(2) of the Freedom of Information Act (Personal Information).

We hope this information is of use to you.

Yours sincerely,

Transport for Wales

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".