

Date issued: 5 July 2021

## Freedom of Information Request

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our information access policy.

## Your Questions Answered

**During the period 1/1/2015 to 31/5/2021, how many times has the Conwy Valley line had to be closed for part of a day or more because of flooding (1)? During this period, how many days were lost because of flooding (2)?**

Data prior to October 2018, when Arriva Trains Wales operated the Wales and Borders franchise, is not available to TfW. As such, we can only provide data from October 2018 onwards.

Please see the attached spreadsheet entitled 'Conwy Valley line – Flooding Cancellations'. Due to the way in which our information is recorded, questions 1 and 2 are answered covered by this spreadsheet. In accordance with the requirements of the Freedom of Information Act, the spreadsheet takes a basic format, and you will need to expand the width of columns to view the data. Please note that for the days whereby cancellations are attributed to 'points failure', flooding is only one of the possible reasons why this failure occurred (we are unable to specify the cause due to the way in which data is recorded for this cancellation type).

**During this period, how much has TfW spent on (a) reinstatement/repairing the damage caused by flooding and (b) preventing future flooding (3)?**

TfW does not hold this information as this infrastructure asset belongs to Network Rail. As such, we advise this query is redirected to Network Rail using the following address: [FOI@networkrail.co.uk](mailto:FOI@networkrail.co.uk)

**In a typical non-covid year, how much per annum does TfW subsidise the Conwy Valley line (4)?**

TfW does not hold this information. We do not capture statistics reflecting subsidy allocated per line of route.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

### Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".