

Date issued: 16 August 2021

Requester Name: [REDACTED]

Requester Address: [REDACTED]

### Freedom of Information Internal Review – Original Disclosure Affirmed

Dear Mr Clarke,

I write following your request for an internal review of our response (dated 13 July 2021) to your request for information concerning CCTV facilities at Cardiff Central and access to these facilities for TfW Staff, made under the Freedom of Information Act 2000.

I am a more senior member of staff than the original disclosing officer in this case and I have reviewed the response. I have chosen to affirm the original disclosure for reasons I will now outline.

Your initial request was as follows:

*“Please confirm whether there are facilities in Wales and in particular in Cardiff allowing employees of T for Wales to play back any cctv recorded at Cardiff Central that has been saved down to disk. if it is possible to play back such downloaded and saved cctv can this be dealt with at Cardiff Central or elsewhere, if so where.”*

I am satisfied that our response answered your questions and I respectfully disagree with your assertion that ‘[your] request has not been answered, although [you] seem to have received significant other by otiose material’. For completeness, the team responsible for providing the information required have been consulted a second time and I can confirm that there is no further information to give in addition to that already provided.

If perhaps the reason for your dissatisfaction is that a full list of locations across Wales where CCTV can be viewed was not provided, I can confirm that we would not provide this information for reasons of national security. Therefore, it is appropriate to withhold this information under Section 38 of the Freedom of Information Act (Health and Safety). Further information about this exemption can be found [here](#).

To reiterate the information provided in our initial response: whilst there are some staffed locations at which CCTV can be viewed live, footage can only be replayed and downloaded by TfW CCTV Clerks who monitor the CCTV cameras at TfW Control, based in the Wales Rail Operating Centre (WROC), Cardiff. All internal (TfW staff) requests for CCTV downloads must be submitted using the appropriate TfW form and require the approval of the Head of HR. Beside the WROC, there are no other locations within the Cardiff area where CCTV can be viewed; although pop-up facilities exist at Cardiff Central Station to house the Crowd Management Centre (CMC) on event days. This facility does not exist on a day-to-day basis.

I hope this letter has provided you with sufficient reassurance that all appropriate information has been provided in response to your Freedom of Information request. If you are dissatisfied with the

outcome of this internal review, your right to appeal to the Information Commissioner is outlined below.

Yours sincerely,

**Heather Clash**

Director of Finance and Governance  
Transport for Wales

#### **Appeal Rights**

If you are not content with the outcome of this internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".