

Date issued: 14 September 2021

Freedom of Information Request

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our information access policy.

You asked for the following information:

“Under the Freedom of Information Act can you please tell me how many staff in total that Transport for Wales employs and out of these staff how many of them are Welsh speakers.”

Having reviewed your questions, we are able to provide the following information:

The total staff headcount of Transport for Wales (the not-for-profit subsidiary company wholly owned by Welsh Government) is 534 as of today’s date. Please note that this headcount grows on a weekly basis.

In relation to the number of Welsh-speaking staff; currently, this information is provided by staff on a voluntary basis only, whilst we do not hold this information in a reportable way on our systems. Work is currently ongoing to address this by updating our HR system to contain an updatable field, which all staff will be asked to complete by the end September 2021. Though this information is unavailable at the current time, it is likely that we will be able to provide this information from mid-October 2021 onwards if it were to be requested.

[Please note: Information pertaining to Transport for Wales Rail Limited (the Welsh Government's 'Operator of Last Resort' established in February 2021 to take over day-to-day management of the Welsh and Borders franchise from KeolisAmey) has not been included here, as it was not requested.]

We hope this information is of use to you.

Yours sincerely,

Transport for Wales

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either [Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH](mailto:freedomofinformation@tfw.wales) or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".