

Date issued: 06 December 2021

Freedom of Information Request

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

You asked for the following information:

“You may remember about two months ago i made an FOI to you asking how many Welsh speakers you have and you claimed you did not have this information yet but you would have it after mid-October so I am making a new FOI request now to get this information as I think you will now have it:

Please kindly advise how many staff TFW currently employ and out of them how many are Welsh speakers.

Could you provide these statistics for all parts of your company (TFW Core and TFW Rail and TFW Innovation) please. [Part A]

Additionally if you have this information could you also advise of the following:

How many Drivers do you currently employ and out of them how many are Welsh speakers?

How many Guards do you currently employ and out of them how many are Welsh speakers?

How many Revenue Protection Inspectors do you currently employ and out of them how many are Welsh speakers?

How many Ticket Office Clerks do you currently employ and out of them how many are Welsh speakers?” [Part B]

Having reviewed your questions, we are able to provide the following information:

TfW Core and TfW Innovation

In reference to Part A of your request: As a result of staffing changes within the HR department, unfortunately we have been unable to collect this information and update our system within the timescales originally planned. This is still within our plans to complete, and we are now aiming complete this exercise by mid-2022. Part B of your request is not applicable to TfW Core and TfW Innovation.

TfW Rail Limited

In reference to Part A and B of your request: This information is not currently held. However, a system for collecting and collating this data is in development, whilst a reminder will be circulated shortly asking all employees to volunteer this information using the existing employee self-service portal. Going forward, this information will also be collected at point of first employment.

Yours sincerely,

Transport for Wales

Appeal Rights

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".