

**Date issued:** 11 January 2022

## **Freedom of Information Request**

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

### **You asked for the following information:**

*"I would like to have details of the numbers of passengers using Bow Street railway station (just North of Aberystwyth). Following its opening two months worth of users was published. I would like the number of current and past users on a monthly basis over the last year."*

### **Having reviewed your questions, we are able to provide the following information:**

Please find below the passenger numbers for Bow Street Station since its reopening in February 2021. It is important that these are indicative figures only, as the Office of Rail and Road (ORR) publish annual station usage estimates on their website annually and these figures will be the agreed final number. More information can be found here: [Estimates of station usage | ORR Data Portal](#)

<b>Month (2021)</b>	<b>Estimated Number of Passengers that have used Bow Street</b>
Feb (From 14 <sup>th</sup> )	49
Mar	96
Apr	298
May	400
Jun	647
Jul	721
Aug	1175
Sep	712
Oct	856
Nov	814
Dec (up to 17 <sup>th</sup> )	409
<b>Grand Total</b>	<b>6178</b>

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

### **Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".