**Date issued:** 24 May 2022

**Freedom of Information Request**

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**You asked for the following information:**

*“I was hoping that you could furnish me with information on your current Transport Software used across your Local Authority. I have attached a template that I would be very grateful if you could fill it out with all the relevant information before returning it.”*

**Having reviewed your questions, we are able to provide the following information:**

We note that this is a duplicate of your request dated 3rd December 2020. As stated in our initial response, Transport for Wales does not possess the data necessary to complete the template provided. Please note that Transport for Wales is not a Local Authority.

Transport for Wales does not provide Demand Responsive Transport services, though we do work with local authorities to implement them. The costs of the software contracts that sit with TfW were as follows for 2021:

|  |  |
| --- | --- |
| **Date** | **Amount in transaction currency** |
| 17/12/2021 | £10,000 |
| 10/11/2021 | £1,800 |
| 12/10/2021 | £1,935.48 |
| 29/09/2021 | £1,000 |
| 09/07/2021 | £5,000 |
| 11/06/2021 | £5,000 |
|  | **25,535.48** |

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".