**Date issued:** 23 March 2022

**Freedom of Information Request**

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**Your Questions Answered**

**1. Train operators serving Severn Tunnel Junction: Please advise which train operators are able to sell tickets for journeys arriving/departing at Severn Tunnel Junction**

Any UK Train Operator or accredited third Party Retailer can sell train tickets to/from any rail location within the UK.

**2. Ticket sale data: Data from ticket sales, showing the total data from all train operators selling tickets, of the number of journeys arriving or departing from Severn Tunnel Junction Station in the following periods:**

1. **01/01/19-31/12/19**

Total: 257,901

1. **25/02/21 - 25/02/22**

Total: 105,078

**3. Basis of numbers given in the public consultation planning application: In the Consultation Document, “Information” relating to the proposed improvement works at Severn Tunnel Junction…** [https://gov.wales/severn-tunnel-junction-access](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Furldefense.com%2Fv3%2F__https%3A%2Fgov.wales%2Fsevern-tunnel-junction-access__%3B!!KArG4XNCWg!ynHsiz1cTQRaB70Z9OKYtenyFvYoN2Bbi_pHLBURx31h5Jm4CniLBHTjT-ua2GPc5UZiMrU%24&data=04%7C01%7CFreedomofinformation%40tfw.wales%7C551b0874445242e8766e08da005370e2%7C87dcd024301948269956ba76b2a04ff4%7C0%7C0%7C637822656074593046%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000&sdata=6R0bLtNU%2FiIkb63r8aGbJRWJmDIfNb4KtG2zmO1RQ7Q%3D&reserved=0)

**and**

<https://gov.wales/sites/default/files/consultations/2022-02/severn-tunnel-junction-station-access-information.pdf>

**…Page 2 states “Severn Tunnel Junction station is used by approximately 230,000 passengers a year”. Please advised how this figure was reached and what data/other information forms the basis of this approximate figure.**

The Office of Rail and Road (ORR) publishes annual datasets covering ‘estimates of station usage’, which can be found here: <https://dataportal.orr.gov.uk/statistics/usage/estimates-of-station-usage/> The 2018/19 dataset includes a total of 229,362 entries and exits at Severn Tunnel Junction. Further information on how this estimate is derived is already in the public domain and can be found on the ORR website.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".