**Date issued:** 22/05/2023

**Freedom of Information Request** 64/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**You asked for the following information:**

**Could I please ask for clarification regarding the response to Question 1 which related to the existing Governance Structure employed by Transport for Wales.**

**In the FOIA request I described the previous Governance Structure employed by the Welsh Government as follows and asked TfW to describe the TfW Governance Structure for the WG funded Trawscymru Long Distance Bus Network that is now being employed.**

**(1) A Trawscymru Network Manager. (TNM)**

**(2) Trawscymru Service Delivery Groups for each individual service comprising of representatives of the Bus Service Provider and the Councils involved in bus service.**

**Regular Meetings of the Trawscymru Service Delivery Groups were chaired by the TNM.**

**(3) Three Bus Compliance Officers for the regions of Wales who reported statistical information (passenger numbers and punctuality on each Service) to Bus Users Cymru.**

**(4) Bus Users Cymru, a charity organisation, who collated the statistical information and sent it to the TNM to produce a Trawscymru Annual Report which was published on the WG website in the WG Publications Scheme.**

**(5) A Trawscymru Strategy Board who made decisions on future strategy for the Network and the TNM attended these meetings to act as a conduit to the Trawscymru Service Delivery Groups.**

1. **Could you please therefore as requested in Question 1 describe the existing Governance Structure employed by Transport for Wales, with particular reference to the Management structure, the Trawscymru Service Delivery groups, the role of Bus Users Cymru and the collation of Statistical Information (Trawscymru Bus Punctuality and Passenger Numbers statistics) which TfW need to manage the performance of the Trawscymru Network.**
2. **With reference to the Trawscymru Strategy Board no longer being within the Governance structure could you please also confirm who will decide future Trawscymru strategy ie TfW or the Welsh Government and how will the TfW Governance structure implement future Trawscymru strategy if TfW no longer take part in the Trawscymru Strategy Board. Does the TfW reply to Question 1 imply that the Trawscymru Strategy Board is still the responsibility of the Welsh Government and is therefore not the responsibility of TfW ?**

**3) Could I please also ask for clarification regarding the response to Question 6. I understand from the answer to Question 2 that since the Governance for the Trawscymru Long Distance Bus Network only passed to TfW in April 2021 that the 2020-2021 Trawscymru Annual Report would have been the responsibility of the Welsh Government. However now in April 2023 the 2022-2023 Trawscymru Annual Report would normally be in the process of being compiled. Could you please therefore confirm whether TfW intend to produce Trawscymru Annual Reports for 2021-2022 and 2022-2023 and whether the Trawscymru Annual Reports will be published on the TfW website.**

**RESPONSE**

Question 1

Please see the attached structure.

TrawsCymru is managed within the attached structure in Transport for Wales. Bus Users Cymru report back to the Service Delivery Groups on any data collated.

Question 2

The TrawsCymru board no longer exists. Transport for Wales manage TrawsCymru on behalf of Welsh Government.

Question 3

Transport for Wales do not produce TrawsCymru annual reports. Anything related to TrawsCymru would now be included within the wider Transport for Wales Annual Report.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".