**Date issued:** 25th of July 2023

**Freedom of Information Request** 114/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**Please can you provide the following information:**

**1.  How many car park spaces are allocated to Transport for Wales employees at Cardiff Central train station as of May 2023**

**2.  Please can you provide a breakdown of the number of car park spaces allocated to TfW employees at Cardiff Central over the last 10 years.**

**3.  What is the cost of security guards to patrol the car park in relation to the allocated spaces**

**4.  Have any additional security guards been employed to patrol the car park in relation to the allocated spaces**

**5.  Please can you provide a breakdown of the number of car park spaces at each train station in Wales and the number of spaces allocated to Transport for Wales employees at each station**

**RESPONSE**

Question 1

Transport for Wales do not allocate any spaces at Cardiff Central to employees as of May 2023.

Question 2

No spaces have been allocated to TFW employees in the last 7 year

The only exception is during special events or road replacement when the car park is closed to the public.

TFW was formed in 2016 and prior to that it would be Arriva.

Question 3

We do not have security guards in the car park, this would also be commercially sensitive.

Question 4

We do not have security guards or spaces allocated to TFW.

Question 5

Unfortunately, this information is not recorded.

*Continued…*

Outside of the Act we can advise -

Staff parking varies across the network, some of our Car Parks are managed by APCOA and some are managed locally by the stations team.

Some have parking charges applied, some don’t, some have staff parking and some don’t. There is a piece of work starting on car parking across the network, which will hopefully address the current issues we have and provide overall visibility of what parking we have in place at our stations.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".