**Date issued:** 18th of September 2023

**Freedom of Information Request** 174/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**Under foi, please advise me when the liverpool to chester via the halton curve will revert to hourly? Also when will the direct trains from Liverpool to Shrewsbury /Llandudno and Cardiff start now?**

**RESPONSE**

TfW can confirm that the hourly Chester to Liverpool service, which was withdrawn during Covid-19, is planned to be restored from December 2023 timetable change.

TfW are currently reviewing all other timetable uplifts to ensure the long term sustainability of the network, and to ensure that our investment has maximum impact on our targets to enable more people to travel sustainably across Wales and its borders. We are working hard with our partners in Network Rail to deliver the infrastructure improvements needed to allow future service uplifts and to continue to introduce our brand-new fleet of trains. The direct services from Liverpool to Llandudno and Shrewsbury/Cardiff requires both of these enablers and therefore continues to be under review until dates can be confirmed for introduction.

Please see latest media release that covers the review of future timetable development;

[December 2023 timetable and service update (tfw.wales)](https://eur03.safelinks.protection.outlook.com/?url=https%3A%2F%2Fnews.tfw.wales%2Fblog%2Fdecember-2023-timetable-and-service-update&data=05%7C01%7CFreedomofinformation%40tfw.wales%7Ce7a07ab6a7524271fbed08dbb5cb28d0%7C87dcd024301948269956ba76b2a04ff4%7C0%7C0%7C638303656410676875%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=aziySksCbDSyqyqBtoksOC%2F9I30vUeNdtbYTQw%2FF4nQ%3D&reserved=0)

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".