**Date issued:** 30th of November 2023

**Freedom of Information Request** 254/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**Please provide copies of any reports (formal or otherwise) relating to:**

**- cycle storage in railway stations you manage**

**- cycle security (including theft) on your network**

**- requirements for cycle storage on your network**

**This would include any internal reports either considered by TfW or provided to partners (including Welsh Government) or any reports commissioned or requested by TfW.**

**Please note that I am an aware that BTP will hold theft data, I am looking for your own reports or reports produced by TfW for others (including Welsh Government).**

**RESPONSE**

Transport for Wales carry out security patrols and CCTV (where available) at manned stations.

TfW do nothing furthr for bike storage than any other daily aspect of security cover. Staff will stop or call police to anyone tampering with bikes if it’s seen, but we have no specific measures in place for bike storage.

Please see below the current and planned cycle storage across the network.

|  |  |  |
| --- | --- | --- |
|  | **Current** | **Planned** |
| * Core Valley Lines | 193 | 507 + Provision at Cardiff Central |
| * City / Valley Lines South of Cardiff | 46 | 122 |
| * Rest of Wales and Borders network | 1,679 | 2,664 |
| **TOTAL** | **1,918** | **3,293** |

TfW do not record or hold data on cycle thefts. This information would be held by British Transport Police.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cdwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".