**Date issued:** 18th of January 2024

**Freedom of Information Request** 292/23

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**As you have  continuously stated on all Social Media channels that you are undertaking an extensive repairs program in December, well its 29th December and today over 11 trains and counting have been cancelled on the Aberdare line alone.**

**My request under the freedom of Information Act is for you to provide more details of this "extensive repair program"**

* **At the start of December how many trains were booked into be repaired**
* **As of 29th December, how many trains have been repaired and are now fit to run**
* **How many of these repairs were due to storm damage**
* **How much overtime costs have your incurred in order to complete this program.**

**RESPONSE**

Question 1

On the 1st December, there were 8x Class 197 Units booked into to be repaired.

Question 2

By 29th December, 7x Class 197 Units have been repaired and there were 31x 197 Units available for service.

Question 3

None of these repairs were due to storm damage.

Question 4

No overtime has been incurred to complete this programme.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cadwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".