**Date issued:** 19th of March 2024

**Freedom of Information Request** 72/24

We are writing in response to your Freedom of Information request. Your request has been considered in accordance with the requirements of the Freedom of Information Act and our Data and Information Management Policy.

**YOU ASKED US…**

**In February, a new shelter and TfW ticket machine was installed on Platform 3 at Caerphilly railway station.  
  
Question: How much did it cost to buy and install that shelter, ticket machine, and any associated equipment (such as seating)?**

**RESPONSE**

The total cost to supply and install the new combined waiting/cycle shelter at Caerphilly was £43,063.50.

The TVM was already installed on the platform although our costs included the relocation of the TVM into the new shelter along with provision of cycle hoops (see below).

A bus stop with a building in the background

Description automatically generated

**RESPONSE**

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cadwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".