**Date issued:** 11th of October 2024

**Freedom of Information Request 247/24**

**You asked us…**

**I am writing under the Freedom of Information Act to request the percentage of scheduled trains which arrived at the following stations, by month, from the start of this year:**

**Heath Low Level**

**Ty Glas**

**Birchgrove**

**Rhiwbina**

**Whitchurch**

**Coryton**

**RESPONSE**

For Coryton please find the data requested below.

|  |  |
| --- | --- |
|  | Coryton |
|  | Booked  | Actual | % service run |
| Jan  | 1200 | 1108 | 92% |
| Feb | 1432 | 1324 | 92% |
| Mar | 1204 | 1141 | 95% |
| Apr | 1372 | 1272 | 93% |
| May | 1316 | 1250 | 95% |
| Jun | 1420 | 1085 | 76% |
| Jul | 1636 | 1309 | 80% |
| Aug | 1627 | 1412 | 87% |
| Sep | 1480 | 1150 | 78% |

For the other stations requested these are manual timing points and for the vast majority of the arr / dep times have not been recorded in the system by Network Rail. As we don’t hold this data, we are unable to provide the actual trains run data on these locations. Booked services for each of the other stations are the same as Coryton ‘booked’, e.g. Jan is 1200, Feb is 1432 etc.

The values for Coryton are a good indicator.

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cadwyn, Pontypridd, CF37 4TH or freedomofinformation@tfw.wales. Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".