**Date issued:** 8th of October 2024

**Freedom of Information Request 257/24**

**You asked us…**

**I’d like to understand why the Ebbw Vale to Newport line is being cancelled on a daily basis. Please can you confirm the reasons for each cancellation,**

**RESPONSE**

Please find requested details below. (13/06/2024-13/09/2024)

|  |  |  |  |
| --- | --- | --- | --- |
| **Date** | **Cancellations** | **Reason** | **Functions Responsible** |
| **20/06/2024** | **13** | **Fleet shortages** | **CLASS 153** |
| **22/06/2024** | **4** | **Fleet shortages** | **CLASS 197** |
| **22/06/2024** | **1** | **Trespass (Inc. Non-Intentional)** | **NETWORK RAIL** |
| **25/06/2024** | **5** | **Door And Door System Faults** | **CLASS 153** |
| **26/06/2024** | **5** | **Other Passenger Train Operating Company Causes** | **COMMERCIAL** |
| **27/06/2024** | **6** | **Fleet shortages** | **CLASS 153** |
| **29/06/2024** | **3** | **Coupler, Coupler System And Jumper Cable Faults** | **CLASS 150** |
| **01/07/2024** | **0.5** | **Depot Operating Problem** | **CANTON DEPOT** |
| **03/07/2024** | **6** | **Fleet shortages** | **CLASS 153** |
| **07/07/2024** | **0.5** | **Broken/Cracked/Twisted/Buckled/Flawed Rail** | **NETWORK RAIL** |
| **07/07/2024** | **0.5** | **Confirmed Cab Based Safety Systems Fault (Dsd/Otmr/Vigilance/Gsm-R)** | **CLASS 150** |
| **09/07/2024** | **1** | **Depot Operating Problem** | **CLASS 153** |
| **09/07/2024** | **3** | **Other Technical Failures Above The Solebar** | **CLASS 153** |
| **09/07/2024** | **4** | **Traincrew/Loco/Stock/Unit Diagram Error, Not Emergency Timetable** | **TRAIN PLANNING** |
| **11/07/2024** | **10** | **Depot Operating Problem** | **CANTON DEPOT** |
| **11/07/2024** | **2** | **Fleet shortages** | **CLASS 150** |
| **13/07/2024** | **11** | **Other Technical Failures Below The Solebar** | **CLASS 153** |
| **15/07/2024** | **1** | **Trespass (Inc. Non-Intentional)** | **NETWORK RAIL** |
| **17/07/2024** | **8.5** | **Other Technical Failures Below The Solebar** | **CLASS 153** |
| **17/07/2024** | **0.5** | **Trespass (Inc. Non-Intentional)** | **NETWORK RAIL** |
| **18/07/2024** | **2** | **Other Technical Failures Above The Solebar** | **CLASS 153** |
| **22/07/2024** | **13** | **Fleet shortages** | **CLASS 197** |
| **23/07/2024** | **26** | **Fleet shortages** | **CLASS 197** |
| **24/07/2024** | **13** | **Fleet shortages** | **CLASS 197** |
| **25/07/2024** | **1** | **Fleet shortages** | **CLASS 197** |
| **27/07/2024** | **1** | **Other Passenger/External Causes The Responsibility Of Toc** | **EXTERNAL FLEET** |
| **07/08/2024** | **2** | **External Trees, Building Or Structures Encroaching/Falling Onto NR Infrastructure (Not Weather)** | **CYM CARDIFF EXTERNAL** |
| **08/08/2024** | **0.5** | **Trespass (Inc. Non-Intentional)** | **CYM CARDIFF EXTERNAL** |
| **09/08/2024** | **1.5** | **Door And Door System Faults** | **CLASS 153** |
| **09/08/2024** | **0.5** | **Fleet shortages** | **CLASS 197** |
| **13/08/2024** | **13** | **Fleet shortages** | **CLASS 197** |
| **14/08/2024** | **1** | **Fleet shortages** | **CLASS 153** |
| **14/08/2024** | **12** | **Fleet shortages** | **CLASS 197** |
| **15/08/2024** | **4** | **Fleet shortages** | **CLASS 153** |
| **16/08/2024** | **4** | **Fleet shortages** | **CLASS 153** |
| **20/08/2024** | **1.5** | **Fleet shortages** | **CLASS 197** |
| **21/08/2024** | **1.5** | **Door And Door System Faults** | **CLASS 153** |
| **27/08/2024** | **1** | **Fleet shortages** | **CLASS 197** |
| **27/08/2024** | **1** | **Regulation Decision Made With Best Endeavours** | **NETWORK RAIL** |
| **28/08/2024** | **1** | **Fleet shortages** | **CLASS 153** |
| **28/08/2024** | **1** | **Trespass (Inc. Non-Intentional)** | **NETWORK RAIL** |
| **31/08/2024** | **1** | **Axle Counter Failure** | **NETWORK RAIL** |
| **31/08/2024** | **1** | **Fleet shortages** | **CLASS 197** |
| **02/09/2024** | **0.5** | **Passenger Taken Ill On Train** | **GWR EXT ON TRAIN WEST** |
| **02/09/2024** | **1** | **Fleet shortages** | **CLASS 153** |
| **02/09/2024** | **12** | **Fleet shortages** | **CLASS 197** |
| **02/09/2024** | **0.5** | **Track Circuit Failure (Inc No Fault Found)** | **NETWORK RAIL** |
| **02/09/2024** | **0.5** | **Trespass (Inc. Non-Intentional)** | **NETWORK RAIL** |
| **03/09/2024** | **13** | **Fleet shortages** | **CLASS 153** |
| **05/09/2024** | **5** | **Other Technical Failures Below The Solebar** | **CLASS 153** |
| **05/09/2024** | **11** | **Fleet shortages** | **CLASS 153** |
| **09/09/2024** | **12** | **Confirmed Cab Based Safety Systems Fault (Dsd/Otmr/Vigilance/Gsm-R)** | **CLASS 153** |
| **10/09/2024** | **13** | **Fleet shortages** | **CLASS 153** |
| **12/09/2024** | **1** | **Fleet shortages** | **CLASS 153** |
| **12/09/2024** | **12** | **Fleet shortages** | **CLASS 197** |
| **13/09/2024** | **13** | **Fleet shortages** | **CLASS 197** |

We hope this information is of use to you.

Yours sincerely,

**Transport for Wales**

**Appeal Rights**

If you are unhappy with the way your request has been handled and wish to make a complaint or request a review of our decision, please write to the Head of Freedom of Information at either Transport for Wales, 3 Llys Cadwyn, Pontypridd, CF37 4TH or [freedomofinformation@tfw.wales](mailto:freedomofinformation@tfw.wales). Your request must be submitted within 40 working days of receipt of this letter. If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision.

The Information Commissioner (ICO) can be contacted at Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF or you can contact the ICO through the 'Make a Complaint' section of their website on this link: <https://ico.org.uk/make-a-complaint/>

The relevant section to select will be "Official or Public Information".