**Date issued:** 11 February 2019

**Transport for Wales Rail Services compensation payments**

I am writing in response to your Freedom of Information request on Transport for Wales compensation payments due to delayed Transport for Wales services.

Your request has been considered in accordance with the requirements of the Freedom of Information Act and our information access policy. I can confirm that we hold some of the information you require. You asked:

* **how much compensation has been paid to commuters due to delayed Transport for Wales services; and**
* **if possible, can you provide the total of compensation paid in each month for the past 12 months, including January 2019 (to date).**

Data for Transport for Wales Rail Services is only available from 14 October 2018. Arriva Trains Wales own data prior to this date. For data prior to this date, please contact Arriva Trains Wales directly.

The data you asked for is in the attached

If you have any queries, or questions about our handling of your request, please do not hesitate to contact us.

Kind regards

Transport for Wales